



TABLE DE QUARTIER SUD DE L'OUEST DE L'ILE

2017 - 2018

ANNUAL REPORT 2017/2018

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MESSAGE FROM THE PRESIDENT



Dear members, friends and partners of the Table de Quartier du Sud de l'Ouest-de-l'Île (TQSOI),

Over the past year, the TQSOI has demonstrated, yet again, its leadership in mobilizing the community which it serves. The volunteer committees, who represent five priority issues chosen by the community according to the Portrait of the Population, are making great strides towards specific and concrete actions to improve the quality of life of our citizens. For example, we have projects to improve transportation, fight food insecurity and increase affordable housing in the southern West Island. In particular, it is thanks to collaboration with our partners as a part of the Projet Impact Collectif (PIC), as well as funding from SHQ and Centraide that we were able to move forward with these dossiers. All of our committees are in action mode and I would like to thank all of those who are contributing to their success.

In April 2018 we organized an event for Earth Day, uniting experts to speak about the three pillars of sustainability: the environmental, social and economic dimensions. It was an unusual event, at which we welcomed multiple elected officials from Beaconsfield, Pointe Claire, and Baie-D'Urfé, including Mayor Maria Tutino. We also had the pleasure of welcoming Mr. Thomas Mulcair, President of the Jour de la Terre Board.

A big THANK YOU to Alena Ziuleva, Director of the TQSOI, to my colleagues on the executive committee - Franca Kesic (Secretary), Tessa Trasler (Treasurer), Katie Hadley (Fiduciary), Wayne Clifford (Officer), Anthony Frascchetti (Officer), Marlene Hale (Officer). We said goodbye to one long-term board member, Lucy Baum, who was instrumental in getting TQSOI off the ground five years ago and to Dina Souleiman who was an officer for one year. Thank you for all of your dedication. A final word of appreciation to all of the citizens, not-for-profit and private organizations and to the communities who helped us during the past year.

The TQSOI is the voice of everyone who lives, works or studies in the southern West Island. Do not forget that you are the TQSOI!

A handwritten signature in blue ink, which appears to read 'I. Bisson'.

ISABELLE-ANNE BISSON
PRESIDENT

MESSAGE FROM THE DIRECTOR



It was a good year for TQSOI, full of change and progress. We welcomed new staff, obtained additional funding for our projects, evaluated the first year of the social development action plan activities, shared our experience at Tamarack Institute conference, and we have been reinforcing partnerships within the PIC project (Le Projet impact collectif), allowing us to have a lasting impact in our collective capacity to improve the quality of life in our community.

I am so proud to be working with talented, dedicated and caring individuals and organizations. Thanks to their contribution we can celebrate our collective achievements and see positive changes in our community.

Our committees achieved some significant results in the first year of the action plan implementation. We attracted investments and professional support for our housing and transportation dossiers. The Health and Social Services committee has strengthened its collaboration with the West Island CIUSSS and assured the representation at a variety of advisory and consultation bodies. The Food Security and Poverty and Social Exclusion committees actively supported the Food Security Awareness Campaign, as well as the "Ugly but Loved" project. The Social Development committee successfully assured the synergy, support, communication flow and coordination of activities between all working committees.

TQSOI board of directors, staff, team of volunteers, students and interns made a tremendous contribution towards great progress that we can see in our organisation and in the West Island community. I want to recognize a great stewardship of many community leaders who supported TQSOI growth in the past five years, you have made such a difference!

With the ongoing support of our funders, we were able to go beyond expectations, and we will celebrate greater achievements ahead in 2018-2019.

The success of the TQSOI is a collective success!

A handwritten signature in blue ink, appearing to read 'A. Ziuleva', written in a cursive style.

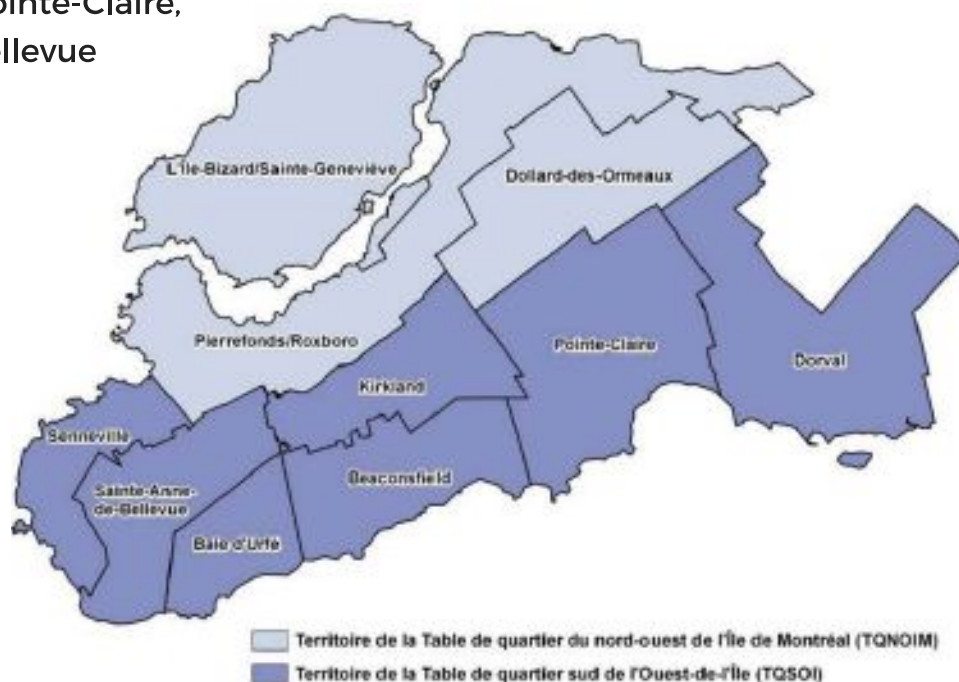
ALENA ZIULEVA
DIRECTOR

ABOUT THE TQSOI

The Table de Quartier Sud de l'Ouest de l'Île (TQSOI) is a non-profit community organisation that aims to improve the quality of life of the citizens of the southern West Island. It facilitates round-table discussions and unites the citizens, elected officials from all three levels of government (municipal, provincial and federal), community organisations as well as businesses and institutions. The TQSOI encourages collaboration in the community in order to develop a global vision and to achieve greater results by acting collectively on making improvements in the community.

OUR TERRITORY

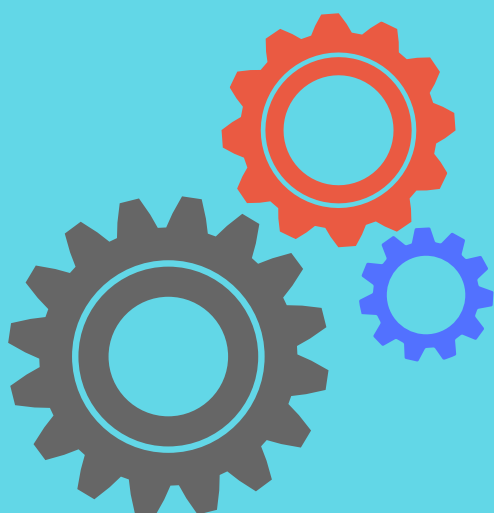
With an area of about 84.5 km², the southern West Island covers seven municipalities: Baie d'Urfe, Beaconsfield, Dorval, Kirkland, Pointe-Claire, Sainte-Anne-de-Bellevue and Senneville.



BOARD OF DIRECTORS

MANDATE: To ensure the best interests of the TQSOI in a collective and united manner.

President	Isabelle-Anne Bisson	TerraHumana Solutions
Vice-President	Lucy Baum	Literacy Unliminted
Officer	Wayne Clifford	LBPSB
Officer	Anthony Fraschetti	Resident of Pointe-Claire
Officer	Katie Hadley	WI CRC
Officer	Marlene Hale	ChefMaluhQuebec
Secretary	Franca Kesic	WIAIH
Officer	Dina Souleiman	YMCA
Treasurer	Tessa Trasler	Resident of Pointe-Claire
Officer	Uzma Gilani	Resident of Beaconsfield



TQSOI TEAM

ALENA ZIULEVA, DIRECTOR

Alena holds master's degree in Social Work from McGill University. She is passionate about collaborative community development, which she believes is the most effective and efficient approach to improvement of the quality of life and poverty reduction.

SHANNON COULTER-LOW, COMMUNICATIONS AND LIAISONS COORDINATOR

Shannon holds a bachelor's degree in Urban Studies from Concordia University and a Master's in Geography from the University of Toronto. She is dedicated to the housing dossier and is excited to have recently taken on the full-time role of Communications and Liaisons Coordinator for the TQSOI.

TQSOI MEMBERS

71
CITIZENS

56

**COMMUNITY ORGANIZATIONS,
INSTITUTIONS AND
BUSINESSES**



TQSOI MEMBER ORGANIZATIONS

Action jeunesse de l'Ouest-de-l'Île (AJOI)
 Association d'entraide d'Arthrite de l'Ouest-de-l'Île
 ABO VAS
 AWISH
 Beaconsfield Citizens Association
 Big Brothers Big Sisters of West Island
 Corbeille de pain Lac Saint-Louis
 Calacs de l'Ouest-de-l'Île
 CEGEP John Abbott College
 Centre d'action benevole (CAB)
 Centre de ressources communautaires de l'Ouest-de-l'Île (CRC)
 Centre des femmes West Island
 Christian Action
 Church of the Resurrection
 Concertation Ouest-de-l'Île (CODI)
 CRE Pointe-Claire
 CIUSSS de l'Ouest-de-l'Île
 Cummings West
 Equipe entreprise
 Friends for Mental Health
 GerontoLogis
 Lakeshore General Hospital Foundation
 Lester B Pearson School Board (LBPSB)
 Literacy Unlimited
 Little Brothers
 Montreal Lakeshore University Womens' Club
 YMCA de l'Ouest-de-l'Île
 Ministère de l'Immigration, de la Diversité et de l'Inclusion (MIDI)

NOVA West Island
 Pere à Coeur
 Regroupement de la petite enfance Lac St-Louis/Dorval
 Restaurant Epazote & Haricot
 Rues Principales Dorval
 Service West-Nette
 Société Alzheimer de Montre al
 Société pour la sauvegarde du Patrimoine de Pointe-Claire
 Table de concertation en matière de violence sexuelle
 TerraHumana Solutions
 Vergers de Chez Nous
 Villa Beaurepaire
 Village de Senneville
 Ville de Baie d'Urfe
 Ville de Beaconsfield
 Ville de Dorval
 Ville de Kirkland
 Ville de Pointe-Claire
 Ville de Sainte-Anne-de-Bellevue
 Volunteer West Island
 West Island Association for the Intellectually Handicapped (WIAIH)
 West Island Blog / BBBS
 West Island Cancer Wellness Centre
 West Island Citizen Advocacy (WICA)
 West Island Network
 Ma Communauté en santé
 Centre de recherche d'emploi

OUR SOCIAL DEVELOPMENT PROCESS

Community-Owned, Community-LED



PHASE 1 : September 2013 - February 2015
Portrait of the situation



PHASE 2: March - November 2015
Shared vision, prioritization of needs



PHASE 3: January - October 2016
Identifying actions and strategies to carry out in order to reach objectives



PHASE 4: March 2017 - Present
Implementation of the territorial social development action plan



PHASE 5
Evaluation



OUR COMMITTEES

In 2013, the Social Development Committee began collecting information on the needs of the population by hosting citizens' forums and focus groups, conducting surveys and analyzing data from qualitative and quantitative studies, reports and other sources of information. This led to the publication of reports and portraits of the territory. The committee also analysed the needs of the community and led the process of collective prioritization of the issues faced by citizens.

The community selected five priorities on which to focus their efforts: Health and Social services, Poverty and Social exclusion, Food security, Housing and Transportation. For each priority, a working committee was created to find solutions that would improve the quality of life of residents in the southern West Island. The Social Development committee supports the synergy and collective work of all 5 committees. The role of these committees is first, to develop a localized and coherent social development action plan aimed at creating and instigating positive changes in the community; and second, to oversee its implementation with the collaboration of local stakeholders.

Last year, following the creation of the Territorial Social Development Action plan, the committees shifted from planning mode (phase 3) to action mode (phase 4).

The committees are open, meaning that contributors can freely join and leave at any time they wish. Participants or "Agents of Change" include citizens, representatives from community organizations, public institutions, private companies and elected officials.

Committee	No. of members as of March 31, 2018	No. of meetings 2017-2018
Health and social services	14	4
Poverty and social exclusion	18	5
Food security	17	8
Housing	8	6
Transportation	12	2
Social development	11	7
TOTAL	80	32

SOCIAL DEVELOPMENT COMMITTEE

Anne-Marie Angers-Trottier, CRC (CODI)

Melanie Safi, CIUSSS

Alena Ziuleva, TQSOI

Isabelle-Anne Bisson, Terra Humana Solutions

Dina Souleiman, YMCA

Sheila Laursen, Citizen of Pointe Claire

Tessa Trasler, Citizen of Pointe Claire

Philippe Forte, Grandir Ensemble

Thalia Chronopoulos, City of Pointe Claire

Stephanie Trenholm, Literacy Unlimited

Mandate

The Social Development Committee functions in an oversight capacity to effectively coordinate the social development efforts of the southern West-Island (SWI).

Accomplishments

Now in the Phase 4 of our Social Development Action Plan, our committees and partners are taking collection action. The Social Development Committee (SDC) continues its role pf supporting the Social Development planning process through all stages, which includes supporting the TQSOI's Agents of Change (or working) committees.

In the Fall, the SDC developed a stakeholder guide to help clarify the roles of community members who are involved in the TQSOI's Territorial Social Development planning process. Given that there are a multitude of responsibilities to fulfill and various players and instances that contribute to the elaboration, implementation and evaluation of the plan, the document was created to guide present and future stakeholders.

The SDC also compiled a cross-sectional mind map to identify how far they had progressed according to the cross-sectional element of the Action Plan. The Committee used a collective impact framework developed by the Tamarack institute to evaluate their impact in the community.

HEALTH & SOCIAL SERVICES

Vision

Improved and timely access to health and social services for citizens in the Southern West-Island

Accomplishments

Over the past year the TQSOI has acted as a channel between the CIUSSS and the citizens, helping to make their voices heard. The CIUSSS has recognized the TQSOI in its role as a facilitator and we have optimized the opportunity to pass on citizen input and feedback, which the CIUSSS may use to improve their services.

The development of good partnership relations with the CIUSSS is ongoing. The committee can see results of their contribution in the representation of citizen's community organizations and in the citizen's committees recently organized by the CIUSSS. Access to information via the CIUSSS website has also improved, following feedback and analysis delivered to the communications department by the Health and Social Services Committee.

Looking forward

The Health and Social Services committee will continue to engage in an effective working partnership with the CIUSSS for the West Island. This partnership will allow for our direct input on CIUSSS projects addressing the needs of the citizens and organizations representing patients and care-givers. CIUSSS representatives from various departments will be invited to attend the Health and Social Services committee meetings to share progress updates on various projects and programs to improve access to care.

POVERTY & SOCIAL EXCLUSION

Vision

Improve the quality of life of disadvantaged individuals and groups in the southern West Island

Accomplishments

In collaboration with the Food Security and Poverty and Social Exclusion Committees, as well as the PIC Committees, the Poverty and Social Exclusion Committee joined collective efforts in supporting the food security **awareness campaign under the slogan "Make the Invisible Visible"**. These collaborative efforts resulted in a successful event held in November 2017, which allowed for the development of a collective vision and objectives for the upcoming campaign. The Campaign will focus on sensitizing elected officials and citizens in the territory on food security, as well as on educating about food literacy.

In an effort to work towards the **optimization of services offered to local citizens**, the committee participated in the collection and validation of information related to the range of community services aimed to alleviate poverty and social exclusion. These efforts resulted in the creation of a PDF document and an interactive Google Map listing the services and their locations in the West Island. Continuation of this project will rely on collaboration between the West Island Community Resource Centre and 211 (Information and Referral Centre of Greater Montreal).

The Committee has also partnered with West Island Churches Network to help local churches increase their impact in the community. Increased collaboration will have a positive impact on the range and awareness of services offered in the community. The TQSOI participated in networking events organised by the churches and will be assisting in the design of a survey aimed to help identify church services.

Another objective of the committee is to **encourage citizens, including disadvantaged individuals, to participate in the decision-making processes**. The TQSOI produced Voting Guides for the 2017 municipal elections which were distributed and shared with the aim to inform people about the voting and to encourage their participation in democratic life. The committee coordinated a project to map vulnerable populations, in collaboration with Regroupement Grandir Ensemble, with the objective to increase success of efforts directed to service delivery and out-reach activities. It resulted in the compilation of statistical data and production of numerous maps of the West Island with thematic socio-demographic indicators. Committee representatives also participated in the study of obstacles for female engagement in civic and democratic life. The results of the study will help in the reflection of future planning activities for the creation of an environment favorable for civic engagement of vulnerable populations.

Looking forward

With the help of students working during the summer months, the committee will produce a set of video testimonials from people living in poverty and social exclusion. The committee will also partner with Regroupement Grandir Ensemble and 1,2,3 Go, for the Family Forum and will continue its work on building new strategies to better reach out to vulnerable populations.

FOOD SECURITY

Vision

Access to healthy food for all

Accomplishments

The Food Security and Poverty and Social Exclusion Committees, as well as the PIC staff at Concertation de l'Ouest de l'Île (CODI) have been working collectively to **raise awareness about local food insecurity**.

The committees worked hard to organize their first big event in November that launched the Food Security Awareness Campaign. The Campaign will sensitize elected officials and citizens of the territory on food insecurity and will teach about food literacy. The Food Security Committee's efforts also include conducting a survey with the aim to have a portrait of local organisations that work in the food security sector, the range of their services and the profile of the population that use their services. To date, the compilation and analysis has been completed and the report is in the process of being published. The results of the survey will add to the global portrait of Food Security in the West Island.

The Food Security Committee is working to **support an existing program that addresses food insecurity as a vessel for change**. "The Ugly but Loved" program is an initiative of Bread Basket that aims to promote the reduction of food waste and food sovereignty by hosting workshops on gleaning, canning and food preservation. The committee assisted in various ad-hoc tasks, marketing, promotion and brainstorming sessions with Bread Basket.

Looking forward

The committee and Bread Basket will continue to work together to bring their objectives to reality: raising awareness and using an existing and successful program as a vessel for change. PIC will launch its awareness campaign "make the invisible, visible" on June 1st 2018, with the goal of making food insecurity in the SWI something that is known and understood by all.

HOUSING COMMITTEE

Vision

Adequate and appropriate affordable housing responding to the needs of citizens in the southern West-Island (SWI) in the next 50 years.

Accomplishments

During the summer of 2017 the TQSOI's summer students worked hard to create background studies and literature reviews on affordable housing. They developed a document on the topic of social acceptability and citizen resistance, as well as infographics about housing, housing needs assessments, policy briefs and recommendations and a cost-benefit analysis of social and affordable housing. These documents provided foundational knowledge for the committee to engage with Phase 4 of the social development process.

Next, vacant and available land was analysed based on feasibility criteria for developing affordable housing. Committee members developed working relationships with a GRT (groupe de ressource technique), local authorities, CMHC, local community organisations and other stakeholders, with the aim of the realization of community housing projects on the territory of the southern West Island.

The committee secured funding from Centraide to support the housing dossier and to hire a full-time staff member. The SHQ also will support our upcoming Housing Forum.

Over the past year, the committee made an effort to be present in the media; Alena did interviews on MaTV and Global TV. The committee aided policy development by providing recommendations and in support of motions at the Municipal, Metropolitan, Provincial and Federal levels.

Looking forward

The TQSOI will host a Housing Forum in October 2018. The goal of this event is to bring together actors from various sectors in the community, collect ideas for housing solutions and to mobilize these organizations and citizens towards collective action.

TRANSPORTATION COMMITTEE

Vision

Improve transportation in the southern West-Island (SWI)

Accomplishments

Over the past year, the committee has been working to **promote the development of a well-integrated transportation network linking trains, buses and bicycle paths in the SWI**. In response to the consultations and recommendations from the 2016-2017 mobility portrait created by MOBA (Mobilité alternative), several actions were undertaken in 2017-2018:

The TQSOI transportation committee was linked with the West Island wide transportation committee led by CODI in order to maximize our collective impact. The dossier also has the support of MOBA (Mobilité alternative) and the CIUSSS. Collaborative efforts in this dossier will guarantee the continued actions and the success of future transportation projects.

The participation of Ma Communauté en Santé (MCES) in the Northern West Island will allow us to see quick gains by bringing their successful projects to new territories.

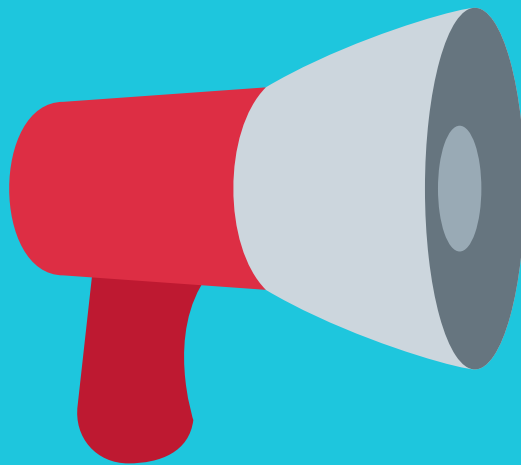
This committee completed the following:

- Created a virtual library on mobility issues and resources in the West Island, hosted on Google Drive.
- CODI and the TQSOI coordinated the development of an action plan for global and local transportation strategies, based on local recommendations.
- Developed a pilot project in Valois Village to coordinate local recommendations for the special planning program (SPP) related to the new housing development, with a focus on active and safe transportation strategies.
- Linked the objectives and tools for healthy lifestyle development created by MCES of the northern sector of the West Island, with the efforts of the TQSOI.
- Facilitated a "call to action" meeting with the West Island Table of Urban Planners to validate the recommendations from MOBA's mobility portrait and clarify the next steps with municipalities.

Looking forward

Among the projects scheduled for the upcoming year, the transportation committee plans to create a document detailing recommendations for the Valois Village SPP and to ensure the follow-up of recommendations made in the transportation portrait by MOBA.

COLLABORATIVE PROJECTS



COLLECTIVE IMPACT PROJECT

The Collective Impact Project (Projet Impact Collective or PIC) is a project funded by Centraide of Greater Montreal with the aim of bringing together community partners to join forces and accelerate change in the fight against poverty. The West Island is one of 17 neighborhoods selected for this pilot project. In 2016, the TQSOI was mandated to lead the PIC. CRC and CODI are responsible for coordinating the 5 year project, in collaboration with the TQSOI and TQNOIM.

The West Island PIC involves two parts :

- 1 Learning to work together
- 2 by developing structured collective projects

Part 1 : Learning to work together

Our objectives :

1. Improving our efficiency collectively
2. Facilitating opportunities for collective capacity building
3. Creating opportunities and supporting initiatives for collective action

Part 2 : Developing structured collective projects

Objectives :

- 1) Promote the issues and resources available in the West Island that relate to food insecurity.
- 2) Develop and promote tools and resources regarding food literacy.
- 3) Promote the engagement of public officials with regards to food security.



COLLECTIVE IMPACT PROJECT ACCOMPLISHMENTS

Part 1

- a) Creation of a working committee that includes representatives from all the West Island “tables de concertations” and inter-sectorial committees.
- b) Development of a portrait of the needs and current challenges of the West Island tables
- c) Creation of a diagram of the current concertation system.
- d) Creation and launch of an action plan for the “West Island HUB”, a communication platform for the West Island community sector.

Part 2

Our first structured project: A food security awareness campaign.
The campaign's theme is "making the invisible visible".

General achievements 2017-2018

- A survey was created to collect information on food resources offered by community organisations in the West Island.
- The creation of complete list of services and organizations that address food security
- A community event was coordinated in November 2017 to collectively determine the priorities of the campaign.
- An inter-sectorial committee (28 participants) as well as 4 working sub-committees were formed. These groups were mandated to brainstorm, plan and execute the campaign strategies and tools.
- Tools to document information and facilitate the transfer of knowledge, (ie. how to create a campaign, planning tools, etc.) were created and shared with the community.

Looking Forward

The Food security campaign will be launched on June 1st and will be in place until November. The working committee will prepare for next lab which will be a housing or transportation initiative. At the systemic level, the Hub will be launched for the "Tables de Concertations" and Committees in the fall and for the community sector by 2019.

2017 MUNICIPAL ELECTIONS

Elections 2017 -
What issues or
questions do you
want addressed?

Public group

About

Discussion

Members

Events

Photos

Manage Group

Search this group



Joined

Notifications

Share

More

The TQSOI launched a campaign to encourage the civic engagement of citizens prior to the 2017 municipal elections.

We created a Facebook page for citizens to post questions or comments that they would like to have their elected officials address. The group was popular among candidates and citizens, gaining 370 members from its creation on September 13 to election day on November 5, 2017.

For each municipality we created a **Voter's Guide** with detailed election information, as well as a **Summary of Community Needs and Recommendations**.



2017 MUNICIPAL ELECTIONS

PARK(ING) DAY

On September 22 the TQSOI and CODI transformed parking spaces in the Pointe Claire Plaza into an area where elected officials and participating candidates could meet with West Island citizens prior to the municipal elections.

CODI and the TQSOI set up kiosks to initiate conversations about the TQSOI's key priorities. Citizens and municipal candidates were informed about the two organizations' projects. They were also able to engage in conversation and discuss various issues with the TQSOI and with citizens. Citizens were able to write down their questions for the municipal candidates not present, which we then forwarded to the corresponding candidates.

This event, and other Park(ing) day initiatives, demonstrate how local parking lots can be creatively transformed into more than just asphalt.



4 PILLARS

OF OUR COMMUNICATIONS STRATEGY

Educate citizens and other actors about the TQSOI's reason for existing. Become a visible organization as part of our community.

Mobilize the community and local actors so that they may participate in the social development process.

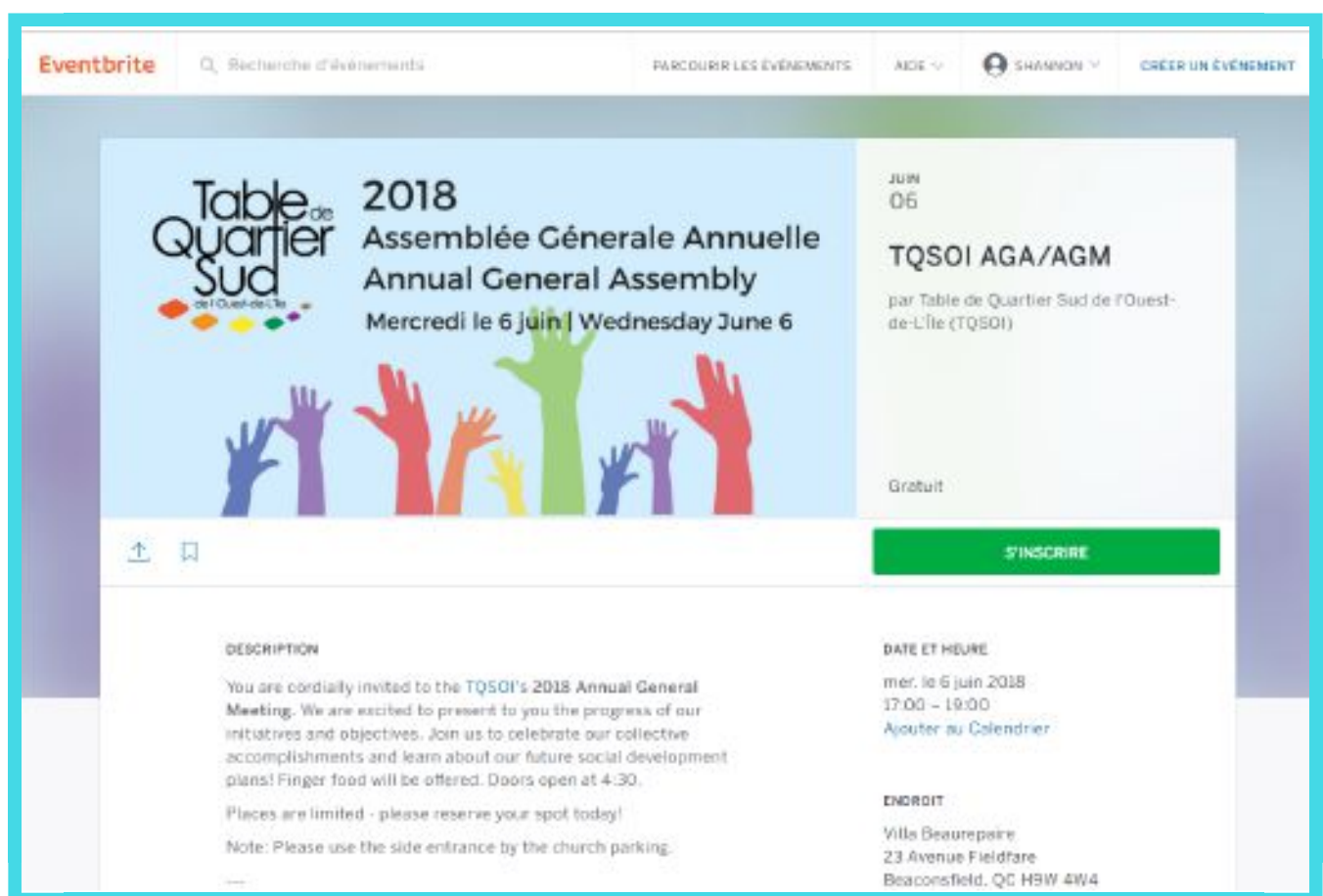
Engage with the community via social networks and our website to keep them informed of related initiatives and events.

Accompany each working committee with their respective communication strategies

EVENTBRITE & MAILCHIMP

We use mailchimp to create and distribute the monthly newsletter, which has 187 subscribers (compared to last year's 173). On average, 40.5% of subscribers open the newsletter.

Eventbrite is an efficient and environmentally friendly way of advertising our events. For example, we sent out over 700 invitations to our contacts for the Earth Day celebration planned for March 20, 2018, avoiding the use of posters and paper invitations.



FACEBOOK

Our Facebook
page received

86

new likes last
year

We have a
total of

358

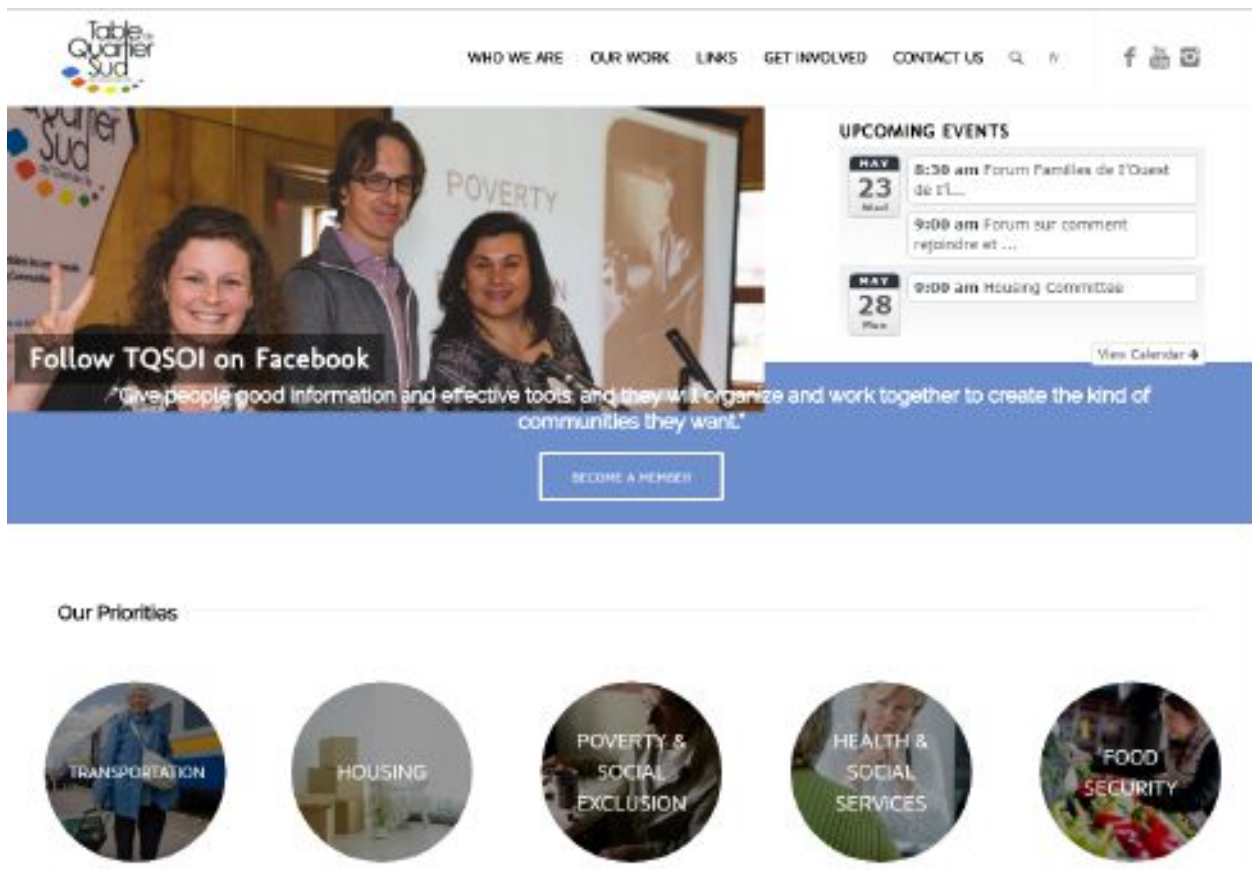
page likes

Our posts had a
cumulative reach of

**35K
USERS**

We posted
**204 times in
the past year**

*The reach is the number of times a post appeared on the screen or the number of unique people who saw our content.



WEBSITE

Our website was inaugurated in March 2018. It has an easy-to-use interface and features information about our projects and the work of the committees.

From the front page, users can access the TQSOI's calendar, as well as view our Facebook feed. This is geared towards users who do not have access to Facebook.

VISIT WWW.TQSOI.ORG

MEDIA COVERAGE



Alena on MaTV, speaking about the lack of social housing in the West Island, February 2018



Cités Nouvelles Ouest de l'Île, September 2017



Alena and CRC Director Katie Hadley speaking about the government's guaranteed minimum income plan on Global TV, December 2017

EVALUATION

TABLEAU DE LA CONFORMITÉ DE VOTRE TABLE DE QUARTIER
AUX CRITÈRES DE L'INITIATIVE MONTRÉLAISE – CLASSEMENT 2018

Table de Quartier sud de l'Ouest-de-l'Île

CRITÈRES									
SAINE GESTION DES FONDS	INTERSECTORIELLE	MULTIRÉSEAU	STRUCTURÉE ET PERMANENTE	RESEAUTAGE ET SYNERGIE	ANIME UN FORUM	DIAGNOSTIC	PLANIFIE SES PRIORITÉS SOUS LA FORME D'UN PLAN D'ACTION	SUSCITE OU COORDONNE DES ACTIONS AVEC IMPACT SUR QUALITÉ DE VIE	DOCUMENTE ET ÉVALUE SON FONCTIONNEMENT ET SES ACTIVITÉS
✓	✓	✓	✓	✓	✓	✓	✓	✓	▲

LÉGENDE

Acquis / maîtrisé / réalisé / achève bientôt : ✓

En cours ▲ ou à améliorer ■

À faire ou non satisfaisant : ●

The TQSOI conducts evaluations of its progress according to the Social Development Action Plan as well as by assessing its collective impact, projects, actions and functioning of the board. For example, the collective impact of the TQSOI was evaluated with support from the Tamarack institute, using their framework for collective impact assessment. The PIC and housing projects are self-evaluated, as was the Park(ing) Day event. At the Earth Day Celebration to be held in April 2018, there will be evaluation forms distributed to attendees. For information about the TQSOI's evaluation of its Social Development Action Plan see the annexed **Evaluation 2017/2018** document.

Social development action plan

Collective Impact

Projects

Actions

Board

COMING UP NEXT YEAR

Stay tuned for some exciting new projects in 2018 / 2019 !

Earth Day Celebration



On **April 19th** the TQSOI is planning an Earth Day Celebration at the Centre Sarto-Desnoyers in Dorval. The event will bring together individuals from the fields of social, environmental and economic development to emphasize the TQSOI's holistic approach to community organizing. This will be a zero-waste event!

Housing Forum

We are excited to announce our Housing Forum will take place in **October 2018**. The forum is funded by a grant from the Société d'habitation du Québec. The goal of the event is to mobilize organisations and citizens of the southern West Island towards collective action in housing and to collect ideas for solutions to the lack of affordable housing. More information coming soon!



THANK YOU TO OUR COLLABORATORS

Thank you to our fantastic team, our interns and volunteers, as well as to all of our members, community partners and citizens who participated in our projects.



THANK YOU TO OUR FINANCIAL SUPPORTERS

Over the past year, TQSOI has been able to count on various funders for the realization of its projects and its mission. We want to thank you for the trust you have in us.

Thank you for your support!





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