



ANNUAL REPORT

2023-2024



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MESSAGE FROM THE PRESIDENT

Dear members, friends and partners of the Table de Quartier du Sud de l'Ouest-de-l'Île (TQSOI),

Congratulations to all our members, friends and partners, as 2023 was another great year for the TQSOI community! We continued to create great projects and initiatives throughout the year. I'd like to thank the volunteers and members who support us and are dedicated to advancing the priority issues on which the TQSOI works: food security, transportation, housing, poverty reduction,

social inclusion, health and social services, and social development. All our committees are making tremendous progress with projects that are improving the lives of our vulnerable populations in the southern West Island. I would like to thank all those who have contributed to the success of these committees and continue to do so.

In addition, among our 2023-2024 achievements, the TQSOI worked very hard on a new 2024-2029 action plan in which four areas of action were chosen by the community:

1. Housing,
2. Food security,
3. Population well-being (NOTE: this is a working title) which includes
 - o Health
 - o Seniors
 - o Family, early childhood and youth
 - o Poverty reduction and social inclusion
4. The environment

I'm particularly pleased that the environment is now one of the areas that the TQSOI will be focusing on. We are living in a critical moment on the planet, with the climate crisis omnipresent and the loss of biodiversity alarming. We know that vulnerable populations are all the more fragile in the face of this environmental crisis.

We are very proud of our achievements, which would not be possible without the hard work of our TQSOI team. A big THANK YOU to Alena Ziuleva, TQSOI Director, my colleagues on the Executive Committee - Carine Dahab (Vice-President), Mark Walford (Treasurer), Sheila Laursen (Secretary), Mehmet Deger (Officer), Kathleen Greenfield (Officer), David Hawkins (Officer), Joan Lee (Officer), Howard Nadler (Officer), and Campbell Stuart (Officer). Thank you also to all the citizens, non-profit and private organizations, and communities who have helped us during 2023-2024.

This year marks my last of eight years as President and nine as a member of the Executive Committee. I thank you for these wonderful years and I am proud to have served the West Island community.

The TQSOI is the voice of all those who live, work or study in the southern West Island. Remember, you are the TQSOI!

ISABELLE-ANNE BISSON, PRESIDENT





MESSAGE FROM THE DIRECTOR

Dear TQSOI members and friends,

As we reflect on the culmination of another year filled with growth and challenges, I am delighted to share our annual report. Our success is firmly rooted in our unwavering commitment to the Southern West Island residents and their well-being. We have expanded our membership, ventured into new projects, and solidified the position of a newly created non-profit that aims to protect the rights of West Island tenants. The robust financial performance we have achieved is a testament to the funders' trust in the TQSOI.

This year has once again showcased the remarkable resilience and unwavering dedication of our team. Of particular significance is our team's remarkable adaptability in the face of our strategic planning process, which required high level of engagement, tireless commitment and participation. Their collective spirit and collaborative efforts have propelled us to meet our goals.

I am particularly thrilled to highlight our recent achievement in Strategic Planning. In September 2023, we embarked on a transformative journey with the Southern West Island Community Planning Process, a significant milestone in our dedication to social development. The establishment of the Social Development Action Plan Committee (SDAPC) marked a pivotal moment, guiding the comprehensive planning process, which includes the Southern West Island Community Portrait and the Social Development Action Plan 2024-2029. The collaborative effort behind the creation of the Social Development Action Plan 2024-2029 underscores our commitment to addressing pressing societal issues and fostering positive change in the Southern West Island.

Looking forward, I am energized by the opportunities that lie ahead. Our new Social Development Action Plan is firmly focused on sustainable long-term vision for the TQSOI, and I am confident in our ability to deliver exceptional outcomes.

In closing, I would like to extend my heartfelt appreciation to the members of our committees who have stood by our side over the years. Their diverse talents and expertise have been instrumental in driving positive change.

My gratitude goes to our exceptional employees, loyal volunteers, valued partners, and to our funders, for their unwavering trust and support. Thank you to the TQSOI board of directors for their dedication, enthusiasm, and active involvement in shaping TQSOI's growth.

Together, we are making a significant impact in lives of the residents of the Southern West Island, particularly those facing vulnerable circumstances.

Warm regards,

ALENA ZIULEVA, DIRECTOR

A handwritten signature in dark ink, appearing to read 'A. Ziuleva', written in a cursive style.

ABOUT THE TQSOI

The Table de Quartier Sud de l'Ouest-de-l'Île (TQSOI) is a non-profit community organization that aims to improve the quality of life of the citizens of the southern West-Island. With an area of about 85 km², our territory covers seven municipalities: Baie d'Urfé Beaconsfield Dorval Kirkland Pointe-Claire Sainte-Anne-de-Bellevue Senneville.



WHAT WE DO

We facilitate round-table discussions and unite the citizens, community organizations and elected officials from all three levels of government (municipal, provincial and federal), as well as businesses and institutions. The discussions and our collaborations encourage many different voices to be heard. Individual efforts are transformed into collective action in a way that brings real change and a significant impact. Our Social Development Process encourages the community to progress socially, culturally, economically and in a context where economic development is moving towards sustainable development in connection with principles of social justice.

WHY WE DO IT

Although the south of the West Island has a reputation for wealth and a high standard of living, there are hidden pockets of poverty and social and material deprivation that exist throughout the region. The lack of affordable housing, the difficulty accessing fresh and nutritious food and an inefficient transportation system are just some of the problems in the region. The TQSOI provides a space for citizens, community organisations and other key stakeholders who work to address these problems and who previously did not have a platform to collaborate on social development projects.



OUR BOARD OF DIRECTORS

President	Isabelle-Anne Bisson	Citizen of Baie D'Urfée
Vice-President	Carine A. Dahab	Nuances Project
Secretary	Sheila Laursen	Resident of Pointe-Claire
Secretary	Howard Nadler	Action jeunesse de l'Ouest-de-l'Île
Treasurer	Mark Walford	Mental Health Citizen's Group
Officer	Joan Lee	West-Island Black Community Association Inc.
Officer	Kathleen Greenfield	Resident of Pointe-Claire
Officer	Campbell Stuart	Legacy Fund for the Environment
Officer	Mehmet Deger	Muslim Turkish Association and Dorval Mosque
Officer	David Hawkins	West Island LGBTQ2+ Center

THE TEAM



Alena Ziuleva
Executive Director



Valérie Laramée
Executive Assistant



Roxana Stoleru
Project Manager,
Poverty Reduction &
Social Inclusion



Ryan Simonyik
Project Coordinator,
Collective Impact
Project



Marie-Ève Lemaire St-Gelais
Community Network
Project coordinator,
Food Security



Vincent Vitulli
Concertation
Coordinator



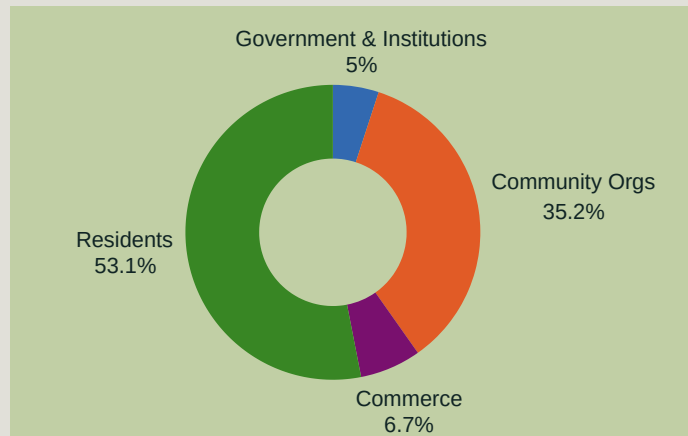
Marko Radivojevic
Mobilization Agent



The TQSOI also wishes to acknowledge the work of Piotr Boruslawski, Brenagh Rapoport, Lily Martin, Aida Louafi, Mikhael Barsoum, Sarah De Grâce et Yan Lasnier Le Quang. We thank them for their contributions throughout the last year.

TQSOI MEMBERS

Many of our members wear multiple hats as local residents who play roles in the community, government or business sector. This year we have 95 resident members, 63 community organizations and 21 representatives from institutions, commerce and government.



- ABOVAS
- Action jeunesse de l'Ouest-de-l'Île (AJOI)
- African Canadian Development and Prevention Network
- Alzheimer Society of Montréal
- Arthritis West Island Self Help Association (AWISH)
- Baie d'Urfé Friends of the Environment
- Beaconsfield Citizens Association
- Beaconsfield United Church
- Big Brothers Big Sisters of the West Island
- Bread Basket Lac Saint-Louis
- Church of the Resurrection
- City of Baie d'Urfé
- City of Beaconsfield
- City of Dorval
- City of Kirkland
- City of Pierrefonds-Roxboro
- City of Pointe-Claire
- City of Sainte-Anne-de-Bellevue
- CIUSSS de l'Ouest-de-l'Île
- CRE Pointe-Claire
- Community Shares
- Cummings Centre
- Dorval Community Aid
- Équipe Entreprise
- Executives available
- Friends for Mental Health
- GerontoLogis
- GRAMÉ
- Groupe CDH
- John Abbott College
- Kiwanis Lakeshore
- La Sortie
- Lakeshore General Hospital Foundation
- Lester B Pearson School Board (LBPSB)
- Legacy Fund for the Environment
- Literacy Unlimited

- Little Brothers of the West Island
- Lakeshore University Womens' Club
- Ma Communauté en santé Montréal
- Montréal Lakeshore University Women's Club
- NOVA West Island
- Nuances Project
- Office of Francis Scarpaleggia, MP
- Office of Anju Dhillon, MP
- Parkinson's Canada
- Pères à Coeur
- Portage West-Island
- Regroupement de la petite enfance Lac St-Louis/Dorval
- ROMEL
- Rues Principales Dorval
- Services West-Nette
- Société pour la Sauvegarde du Patrimoine de Pointe-Claire
- TerraHumana Solutions
- The Vox Box
- Vergers de Chez Nous
- Villa Beaurepaire
- Volunteer West Island
- WIAIH
- West-Island Black Community Association
- West Island Blog
- West Island CALACS
- West Island Cancer Wellness Centre
- West Island Citizen Advocacy (WICA)
- West Island Citizen's Group
- West Island Community Resource Centre (CRC)
- West Island Community Shares
- West Island Crisis Centre
- West Island LGBTQ2+
- West Island Network
- West Island Women's Centre
- West Island YMCA
- Youth Unlimited



OUR COMMITTEES

In 2015, the community selected five priority issues to be addressed: Health and Social Services, Poverty Reduction & Social Inclusion, Food Security, Housing and Transportation. For each priority, a working committee was created to find solutions that would improve the quality of life of residents in the southern West Island. The Social Development Committee supports the synergy and collective work of all five committees. Participants of the committees include citizens, representatives from community organizations, public and religious institutions, private companies and elected officials.

Each committee has a localized social development action plan, aimed at creating and instigating positive changes within the community. The Committees are working on implementing their action plans, while some are doing continuous research and planning as they move through the social development process.

COMMITTEE MEETINGS

Committee	Nb. of members	Nb of meetings
Poverty Reduction & Social Inclusion	21	26
Food Security	23	17
Housing General	15	5
• PIC Housing	10	8
Social Development Action Plan	11	9



SOCIAL DEVELOPMENT COMMITTEE

VISION

Support the Southern West Island Community Planning Process 2023-2024 with the creation of the Southern West Island Community Portrait and the Social Development Action Plan 2024-2029.

ACTION PLAN: PLANNING FOR A BETTER TOMORROW, FOR ALL

In September 2023, the Southern West Island Community Planning Process 2023-2024 began in earnest with the creation of the Social Development Action Plan Committee (SDAPC). The SDAPC served a steering committee for the entire Southern West Island Community Planning Process, which includes the Southern West Island Community Portrait and the Social Development Action Plan 2024-2029.



THE SOUTHERN WEST ISLAND COMMUNITY PORTRAIT:

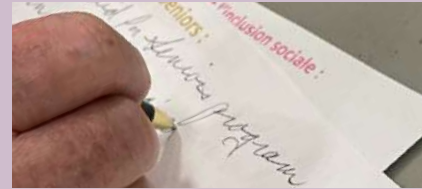
This community portrait explored the new, partially-met and unmet needs that priority populations, which includes people and communities experiencing poverty, exclusion and barriers to well-being, of the southern West Island have been facing, especially in the aftermath of the COVID-19 pandemic.

The community portrait is a product of a three-month long public consultation that began in November 2023 and ended in January 2024. A variety of methods were used: a public consultation event; a virtual consultation platform; a photo-mapping tool; public kiosks; focus groups; and interviews. The consultation process involved more than a total of 110 participants, mostly residents and community workers. The published community portrait was presented at two public events in March 2024.



THE SOCIAL DEVELOPMENT ACTION PLAN 2024-2029:

The creation of the Social Development Action Plan 2024-2029 involves the selection of priorities to address the issues and meet the needs outlined in the Southern West Island Community Portrait. The working committees for our different dossiers were initially consulted about changes they would like to achieve by 2029. Soon afterwards, two public events in March 2024, generated more than 130 proposed changes by participants in attendance (residents, community organizations, institutions, elected officials and city representatives). Following these events, a survey was launched to better gauge the desirability of the proposed changes and Areas of Actions by TQSOI members and participants in the process.



NEXT STEPS: A NEW CHAPTER BEGINS

In April 2024, the selection of priorities and their associated positive changes will be finalized, considering the input of a feedback survey, by the SDAPC and the TQSOI Board of Directors. At a workshop event in April 2024, the TQSOI members and participants in this process will reflect on the collective actions and actors required to achieve the changes for each of the priorities.



In May 2024, the Social Development Action Plan 2024-2029 will be produced, with a final input by the working committees, the SDAPC, and the TQSOI Board of Directors.

In June 2024, the Social Development Action Plan 2024-2029 will be revealed to the public at the TQSOI Annual General Assembly. The TQSOI and its members will begin the work to implement the action plan for the next 5 years to make the Southern West Island a better place to live, work and study, for all.

FOOD SECURITY COMMITTEE

VISION

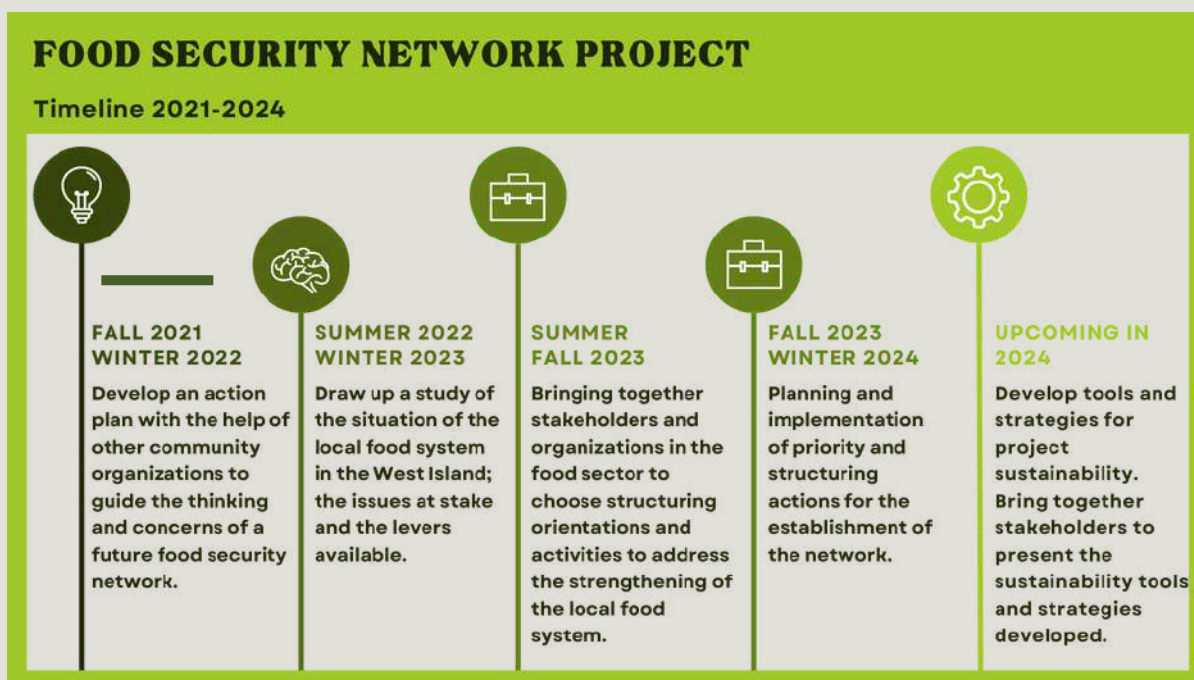
Creating access to nourishing food for all residents of the Southern West Island.

ACTION PLAN: PROGRESS AND ACCOMPLISHMENTS

In the past year, the TQSOI has been in the process of establishing a new Social Development Action Plan for the next five years. The involvement of the food security committee was required to help draft an accurate picture of the state of food insecurity in the Southern West Island and to select the priority actions for the near future. The result of this process will help guide the work of our food security committee for the following years.

Meanwhile, we kept supporting existing initiatives addressing food insecurity as a vessel for change and raising awareness about local food insecurity. This translated throughout the year by:

- Supporting Corbeille de Pain for the neighborhood market in Pointe-Claire. They successfully led the project fully on their own.
- Moving towards a supporting role for the Carte Proximité program. We have helped distribute some cards during the summer 2023, and are now holding a fundraising campaign to help more families of the West Island next summer.
- Coordinating, in partnership with the YMCA Ouest-de-l'île and the TQNOIM, our bi-annual collective food drive for 5 West Island's food banks: Assistance Communautaire Dorval, La maison entre familles, On Rock Community Services, West Island Assistance Fund and West Island Mission.
- Progressing well with the network project, which aims to facilitate communication and collaboration among the West Island food security stakeholders.



ACCESS TO FRESH AND LOCAL PRODUCE IN SOUTHERN WEST ISLAND

For a second year, the TQSOI has been involved in the distribution of «Cartes Proximité» in the West Island. The Carte Proximité, is a card distributed to lower income households with a monthly amount of \$50 to \$150 depending on the size of the household. Acting somewhat like food stamps, the card is an accepted payment method in participating markets in exchange for fresh local produce. In the West Island the card is accepted at both Corbeille de Pain's solidarity markets in Pointe-Claire and Pierrefonds. This program by Carrefour Solidaire, has been able to help a total of 86 households in the West Island in 2023.



For the 2024 season the TQSOI will be taking on more of a supporting role for the organizations distributing the card and try to get more funds for the West Island by organizing a fundraiser in partnership with Corbeille de Pain.

FOOD SECURITY NETWORK

In the fall of 2021, the TQSOI received funding from Centraide to develop a project that would unite food security stakeholders in the West Island by increasing communication and collaboration between parties. Although many stakeholders are already collaborating, the objective of this project is to offer a structure that would ensure its sustainability and accessibility to all, with the purpose of achieving a more food secure West Island.

The project began with consultations with community and committee members. Brainstorming of actions, objectives and desired impacts of the project was done collectively. Additional information for the action plan was collected through a short survey and interviews with key community stakeholders in the food security sector. This information served us in further discussions that ultimately led us to the conception of an action plan.

During spring 2023, a portrait of the state of food security in the West Island was created. This document presented the results of the survey and interviews conducted along with the last census data in relation to food security. The portrait was revealed at a forum, on October 19th 2023, uniting 85 food security stakeholders and staff members. The forum was an opportunity to express and exchange on some of the common needs and challenges in the West Island. It was also a brainstorming session to find collective solutions to those needs and challenges. For the last part of the day, a moment was granted to imagine the Food Security Network we are working on and give people a chance to express their intention and vision for the future of the project.



Following the forum a steering committee was created. It is composed of 11 members with diverse backgrounds and expertise. This committee has been meeting once a month since November 2023, in order to approve the work of the project coordinator and help guide the next steps of the project. One of the first mandates was to review the data collected during the forum and produce a synthesis report. Then it was important to draft a vision and mission statement along with choosing values for the Network. Moreover, the topic of the legal status was discussed and researched in detail in order to determine the best option for the future of the project. We are now starting to develop some of the tools for the Network, in order to start testing them out as soon as possible and adapt them if needed.



One of the first direct impacts of the Network project for food security in the West Island was the acceptance from Community Food Centres Canada (CFCC) to be part of the Good Food Organization, which is a platform with tons of resources for food security organizations. This allowed the Network to receive a 10 000\$ grant from the CFCC which was split evenly between the food banks in the West Island. It may be only a small amount for each food bank but it is one step in the right direction to help them deal with the constantly increasing demand for food aid.

COMMUNITY INITIATIVES

Since 2020, the TQSOI has been involved in organizing collective food drives in partnership with the YMCA West Island and, thanks to our stronger collaboration, the TQNOIM. All the donations are then distributed to West Island's food banks. This past year was no exception. A food drive was organized in October 2023 and one in April 2024. Huge thanks to the cooperation of the food banks (La Maison Entre Familles, On Rock Community Services, West Island Assistance Fund, West Island Mission, Assistance Communautaire Dorval) for getting media attention and to all the volunteers who were present on the day of in order to help collect and distribute donations. Both food drives were a success, although it seems to be more challenging to collect donations during Spring versus during Fall. New ways to reach out to citizens and promote the Spring Food Drive are currently being reflected on.



Early in 2024, it was announced that D3 Pierres was closing their doors. This provoked a lot of concerns and interest from the community regarding the future of the land they were using in Cap-Saint-Jacques. Meetings were held to determine who was interested in the use of the land for agricultural purposes or the use of the kitchen on site, in order to better understand the potential scenarios. As of 2024, Cultiver l'Espoir are taking over some of the land that was cultivated by D3 Pierres since they were already established nearby and had good knowledge and capacity to expand their activities. Avenues of collaboration have been discussed and will be reassessed once more information will be available about the future of the site. Since the owner of the land and buildings of Cap-Saint-Jacques is the Ville de Montréal, it is important for the community of the West Island to have a say and be considered in the decision making of the usage of this site. Efforts will keep being made in order to connect with the responsible entity and have our voices heard. Thanks to TQNOIM and PME MTL West Island for taking the lead on this dossier.

COLLABORATION WITH TABLE DE QUARTIER NORD

The TQSOI and TQN are collaborating on the food security dossier especially through the Network project. This project is really important in terms of collaboration since it covers both territories of the North and South. A TQN representative is on the steering committee of the project to make sure the north is being correctly represented and considered. Specific meetings between the food security coordinators and directors of both tables are organized as needed, otherwise relevant information on this dossier is being shared through emails.

LOOKING FORWARD

The main objective for the next year will be to keep the momentum going with the Network project to keep improving the communication and collaboration amongst the West Island. Since the original funding source is coming to an end in the next year, the decision about the formation of a new legal entity for this project will be revisited. The search for new funding sources goes hand in hand with this decision and is a priority for the steering committee.

Continued collective action and mobilization efforts, such as food drives, remain a priority to keep raising awareness of the evolving food insecurity situation in the West Island.

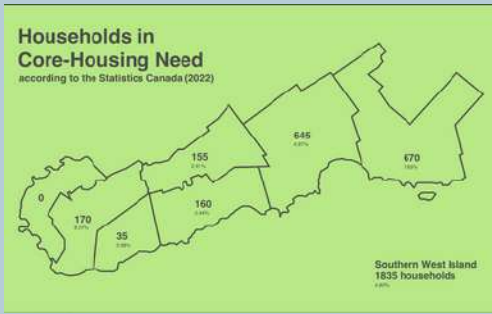
IMPACT

COLLECTIVE ACTION & CONTINUOUS COMMUNICATION: Creating spaces for togetherness, information sharing and alignment of resources.

AWARENESS: Continued awareness building of local food insecurity issues in the West Island.

MORE RESOURCES & MOBILIZED FUNDING: Securing funding to continue the concerted efforts to lower food insecurity in the West Island.

COLLABORATION & PARTNERSHIP: Strengthening the partnership established with the Table de Quartier du Nord-Ouest de l'île de Montréal (TQNOIM) to keep building resilient and concerted effort in the West Island.



HOUSING COMMITTEE

VISION

Adequate and appropriate affordable housing responding to the needs of residents in the southern West Island in the next 50 years.

MAJOR ACHIEVEMENTS OF 2023-2024

In 2023-2024, the Housing team at the TQSOI made important progress in advancing the issue of community housing in the southern West Island through its advocacy work and through the continued efforts of the Collective Impact Project (PIC).

HOUSING COMMITTEE

The Housing Committee met 4 times during the year to exchange housing knowledge, share important news about housing in the southern West Island, and participate in the development of the Social Development Action Plan's housing segment. Moreover, we have recently begun a collaborative working group with the TQNOIM Housing committee to address the issue of NIMBYism in the West Island, an issue that has halted many affordable and community housing projects in the last few years. We hope this collaboration can lay the groundwork for a more collaborative and supportive approach between communities and community housing projects.

The committee also supported itself internally and is in regular communication to exchange useful information or to inform the other members of the committee about interesting opportunities in community housing. In collaboration with the Housing Committee, the TQSOI Housing team continues to seek out new sources of funding for developing innovative housing projects, developing new policy proposals, and working on advancing community housing in the southern West Island.

Given the urgency and scope of present day housing issues, the Housing Committee will continue its forward-looking work and aim to meet its goal of improving affordability for all West Islanders.

WEST ISLAND TENANT'S ACTION COMMITTEE

This year saw the official creation of the West Island Tenant's Action Committee (CALODI-WITAC) after the completion of the comité logement establishment project that began in 2021. The TQSOI guided the creation of this new tenant's rights organization for the West Island, from acquiring funding to start the project to operating a tenant's help phone line, to ensuring that WITAC was fully supported administratively. After a lot of work and mobilization efforts, the WITAC is now its own, independent organization and will be serving West Island tenants in need for years to come!



**Comité d'action des locataires
de l'Ouest-de-l'île**

LOOKING FORWARD

The Housing Committee will continue to hone its strategies in addressing housing issues and utilize these strategies to make a measurable impact on affordability in the coming year.

THE COLLECTIVE IMPACT PROJECT (PIC)

VISION

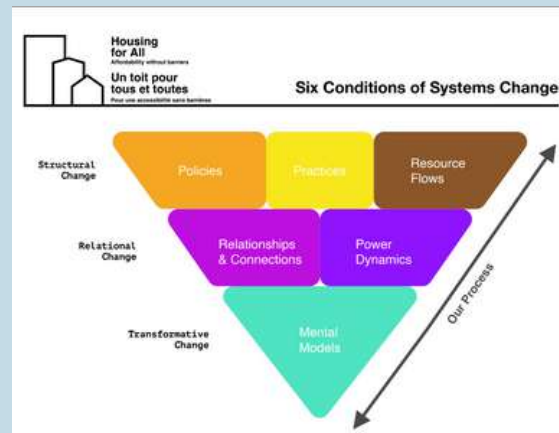
In partnership with a chosen community group, we will collectively address the barriers that restrict the development of their affordable housing project using a systemic approach. The process will have a positive impact on the feasibility of the chosen housing project, as well as on future housing opportunities.



MAJOR ACHIEVEMENTS OF 2023-2024

2023-2024 was year two of the second phase of the Collective Impact Project at the TQSOI. Housing for All: Affordability without Barriers built upon the foundations of the PIC 1 project, as we continued working with community partners to begin addressing barriers to affordable housing in the southern West Island.

Our goal in year one was to understand the nature of the conditions for systemic change at the local level through a community housing project. In year two, we have completed our first partnership cycle with Ricochet (Hébergement/Homes) and are now looking forward to continuing our partnership work with Maison LI-BER-T House, helping them get their new housing project off the ground.



PIC COMMITTEE

The PIC Committee continues to play a vital role in the work of both the PIC project and the housing dossier at the TQSOI. Over the course of the year, we have continued to meet with the PIC committee regularly to discuss ongoing projects, like the Maison LI-BER-T House project, and to exchange helpful references, information, or strategies. Notably, the PIC committee is composed of a variety of community actors in the West Island including concerned citizens, community organizations, housing development professionals, and local business leaders.

We learned many lessons over the course of this year in our ongoing efforts to collectively overcome barriers to public acceptance and municipal approval. Our work continues, as we will be increasing our efforts to expand the number of groups bringing community housing projects forward by holding workshops and interactive events designed to increase knowledge and build capacity for community members who want to improve community housing in the southern West Island.

THE HOUSING FOR ALL NEWSLETTER

Introduced during the first phase of PIC, over the past two years we continued to put together and send out monthly housing newsletters to an expanded audience of over 900 subscribers. These newsletters featured updates on the PIC project, recent housing news at the local, regional, and national levels, and an educational section to explain more complex housing topics.

Moreover, the Housing team has made a concerted effort to improve our communication strategy on social media, regularly sharing breaking news, analysis, and trying to demystify urban planning concepts that may otherwise be complex to understand. We hope to continue contributing to making citizens more informed about urban planning, community housing, and what's possible for our collective future.



LOOKING FORWARD

Concurrently, the PIC 2 project is already continuing into this new year with the previously mentioned partnership with Maison LI-BER-T House. We will be able to continue to reinvest the lessons from our work with Ricochet and leveraging this new knowledge to the benefit of other community organizations in the southern West Island.

Finally, we hope to expand the number of groups developing community housing projects in the southern West Island.

IMPACT

Collective Action: Collectively addressing the systemic barriers that restrict the development of affordable housing projects in the southern West Island.

Engaged Decision-Makers: Meetings with elected representatives and staff at all levels of government strengthened institutional and government partnerships to advocate for affordable housing needs and opportunities across the southern West Island.

Continuous Communication: Our Housing newsletter raised awareness on housing issues, earned media coverage, and leveraged support for the Ricochet project.

Policy influence: Sustained advocacy and communication aimed at the cities and municipalities regarding housing needs and actions.

Community empowerment: Working with the community through our various committees to reach our housing goals and address our collective needs.

POVERTY REDUCTION & SOCIAL INCLUSION COMMITTEE

VISION

Improve the quality of life of disadvantaged individuals and groups in the southern West Island.

ACTION PLAN: PROGRESS

The three priorities previously identified by the PRSI Committee were the main focus for the period 2023-2024. The work of the committee was organized in the following three sub-groups:

1) Service promotion and service gaps identification and closing in West Island community - Resource Mapping

This subgroup was designed to support the CRC and to promote their services in the West Island. In the fall of 2023, the CRC suggested shifting the work of this subgroup to Resource Mapping. It was recognized that the task is considerable, emphasizing its importance and necessity, and that additional resources may be required, particularly in terms of manpower.

However, due to resource constraints, it has recently been suggested to refocus on gap identification.

Considering that the TQSOI is currently developing a new social development action plan, it would be prudent to wait for this plan to be finalized before pursuing the proposed new initiative.

2) Volunteers Recruitment

Volunteers West Island identified the age group 12-17 years old as being deficient in volunteering opportunities and this sub-group work has been focusing on organizing a yearly Youth Volunteers Fair and a Toolbox of Best Practices for local community organizations.

The fairs aim to inform young people and their parents of organizations open to welcoming and supporting young volunteers aged 12 to 17, which will increase volunteering in this age group.

After the first successful Fair organized on April 29th, 2023, the subgroup built on the success and organized a second event in the Fall 2023. The second Youth Volunteer Fair took place at the Community Center Sarto-Desnoyers in Dorval on September 23rd, 2023, from 10am to 2pm. The event was another huge success with 136 participants (56 youth). Eleven organizations presented their youth volunteering opportunities on this occasion.



The emphasis continues to be put on recruiting more participant organizations that would be able to provide more volunteering opportunities to this age group. Given this emphasis, the group agreed to create the Youth Volunteering Toolbox which consists of a series of videos with local organizations and young people about their experiences, best practices and barriers to youth volunteering in the West Island.

Three videos were already shot and posted on social media as a means of promoting youth volunteering among West Island local community organizations.

3) Together for a more inclusive Southern West Island

At the beginning of 2022, a new project started under the umbrella of the PRSI Committee having as general objective to improve the participation of people of immigrant origin and ethnocultural minorities in the collective life of our community.

The toolkit of best practices that was previously developed from a literature review of several documents in the field of public participation continued to be discussed with many stakeholders who provided their comments on the document.



A one pager was also developed showing ways in which people of immigrant origin and ethnocultural minorities can participate in the decision-making processes of local community organizations and in community life, in general.

To gain deeper insights into the level of participation, to learn how we can enhance participation experiences and to identify any obstacles that may hinder the active participation of people of immigrant origin and ethnocultural minorities in the community life



and in the decision-making processes within local West Island organizations, the TQSOI has developed a comprehensive survey. A Portrait of Participation was developed during the summer of 2023 based on a literature review of several documents, of statistical data and on the analysis of the TQSOI comprehensive surveys on public participation.

In the summer of 2023, the TQSOI started the Community of Practice (CoP) around this project.

This has been an opportunity to collaborate, learn, and share best practices with like-minded organizations, together, we can create a stronger, more inclusive community that values and empowers individuals from diverse backgrounds. A series of organizations providing services to these communities have made presentations about their challenges and success stories of working with these communities.

The subgroup also organized an Appreciation Event. On April 24th, 2024, the Community Center Sarto-Desnoyers was filled with the spirit of diversity and unity as we came together to celebrate our vibrant community at the Multicultural Appreciation Event. It was a truly memorable evening, marked by appreciation, recognition, and cultural exchange.

One of the highlights of the event was the presentation of 32 diplomas of appreciation to participants who have made invaluable contributions to fostering inclusivity and community engagement. These individuals and organizations were recognized for their dedication and commitment to enhancing the participation of people from immigrant and ethnocultural backgrounds in our community, as well as their outstanding initiatives and accomplishments in promoting participation from immigrant and ethnocultural communities.



In addition to the diploma presentations, attendees had the opportunity to explore an art exhibition featuring captivating works from local artists. The diverse range of artistic expressions served as a testament to the richness of our cultural heritage.

The evening concluded with a mesmerizing cultural performance that showcased the talents and traditions of different cultures. From a spirited dance performance by a group from Bolivia to the graceful movements of four Romanian ladies adorned in traditional costumes, and a demonstration on how to wear the turban by a Moroccan gentleman, each performance was a celebration of cultural diversity and heritage.

LOOKING FORWARD

The PRSI Committee is looking forward to organizing the next Youth Volunteer Fairs as well the Toolbox of Best Practices extending as such the number of participant organizations that offer volunteering opportunities to 12-17 years old age group.

The Committee will continue raising awareness about the importance of increasing the participation of people of immigrant origin and ethnocultural minorities in decision-making processes and community life and it will continue facilitating the Community of Practice.

TQSOI is involved in co-organizing the West Island Forum on Immigration and Ethnocultural Diversity on May 30th, 2024.

IMPACTS

Over the past year the committee was able to advance even further their work through the three subgroups with clear focus and concise actions like organizing the second Youth Volunteers Fair as well as drafting a Portrait of Participation, the organization of the Community of Practice and of the Multicultural Appreciation Event for organizations promoting the participation of people of immigrant origin and ethnocultural minorities in the decision-making.



STRATEGIC COMMITTEE OF THE WEST ISLAND

Formed in 2023, the Strategic Committee of the West Island aims at structuring and enhancing collaboration between initiatives in the North and South of the West Island, in order to maximize our impact on social development and poverty alleviation across our community.

It is composed of Directors from both Tables, TQSOI and TQNOIM, and three representatives from each Board of Directors. The work of the committee is supported by two community organizers from the West Island CIUSSS.

Throughout 2023, the committee held six working meetings. The committee has established the following objectives for its work:

- Ensure knowledge sharing between the two tables
- Improve coherence, collaboration, and decision-making between the two tables
- Increase communication within the West Island
- Ensure representation of the needs of the West Island.

A lot has been accomplished throughout the year. Regular meetings between directors of both Tables facilitated more cohesive development of the West Island united front. Collaboration between project coordinators of both Tables led to greater synergy in projects, mutual support and greater cohesion. We are looking forward to more accomplishments and greater collaboration for the benefits of the West Island community.

ACCOMPLISHMENTS

- Common vision through the action plan.
- First joint meeting of members in May 2023.
- First joint Christmas party in December 2023.



EVENTS

As in previous years the TQSOI was working hard in organizing different events for the community. These are the different events organized in the last year, most of which were in hybrid format to facilitate attendance.

Foire bénévole jeunesse
Youth Volunteer Fair

2023

samedi / Saturday
23 Sept 2023
10h-14h

Communauté Centre Communautaire Sarto Desnoyers - Salle C
1335 Chemin du Bord-du-Lac
Lakeshore Rd.
Dorval

- Présentations sur le CV, sur les opportunités de bénévolat, etc.
- Prix spéciaux à gagner.
- Présentations sur DV, on volunteering opportunities, etc.
- Spécial door prizes

En-tit âgé.e de 12 à 17 ans et à la recherche des opportunités de bénévolat locales? Cet événement est pour toi! Veux rencontrer les organismes de l'Ouest-de-l'Île offrant des opportunités de bénévolat?

Le Table de quartier sud de l'Ouest-de-l'Île (TQSOI) et ses partenaires organisent une soirée événementielle visant à informer et à promouvoir le bénévolat auprès des jeunes et de leurs parents par des organismes qui accueillent et soutiennent les jeunes de 12 à 17 ans en tant que bénévoles.

Plus d'infos: @tablequartiersud, @tablequartiersud, @tablequartiersud, @tablequartiersud

Are you between 12 and 17 years old and looking for local volunteering opportunities? This event is for you! Come and meet West Island organizations offering volunteering opportunities to youth.

The Table de quartier sud de l'Ouest-de-l'Île (TQSOI) and its partners are organizing a youth volunteer fair. The event aims to inform and promote volunteers to young people and their parents by organizations that welcome and support 12-17 year old youth as volunteers.

For more information contact: @tablequartiersud, @tablequartiersud, @tablequartiersud, @tablequartiersud

YMCA Ouest-de-l'Île
West Island YMCA

DRIVE THRU FOOD DRIVE

10AM - 2PM | OLIVE URQUHART SPORTS CENTER | 230 BRUNSWICK BLVD | OCTOBER 22nd 2023

All donations will go to:

On Rock, West Island Mission de l'Ouest-de-l'Île, FDOI WIAF, MIAFOON ENTERPRISE

Recommended donations:
Canned meats and fish, canned vegetables, canned tomatoes, tomato sauce, soup, TL juices or juice boxes, rice, pasta, oatmeal, granola bars, crackers, cookies, peanut butter and condiments.
*Expired or already opened products won't be kept.

Every item makes a difference

9AM-5PM 19.10.2023
GERRY-ROBERTSON COMMUNITY CENTRE

FOOD SECURITY FORUM

FOR THE CONSOLIDATION OF THE FOOD SECURITY NETWORK IN THE WEST ISLAND OF MONTREAL IN YOUR AREA.

Centraide du Grand Montréal, Table de Quartier Sud

TQSOI SOUTHERN WEST ISLAND COMMUNITY PLANNING 2024-2029 LAUNCH PARTY!

THURSDAY, NOVEMBER 9, 2023
6PM TO 8PM
SARTO-DESNOYERS COMMUNITY CENTRE
HYBRID EVENT

INCLUDED: LIGHT MEAL, ON-SITE CHILDCARE, CARPOOLING SERVICES, & BUS TRANSIT REIMBURSEMENT

SCAN THE QR CODE TO REGISTER
OR CONTACT: vvitulli@tqsoi.org

YMCA Ouest-de-l'Île
West Island YMCA

DRIVE THRU FOOD DRIVE

10AM - 2PM | OLIVE URQUHART SPORTS CENTER | 230 BRUNSWICK BLVD | APRIL 7th 2024

All donations will go to:

On Rock, West Island Mission de l'Ouest-de-l'Île, FDOI WIAF, MIAFOON ENTERPRISE, DORVAL

Recommended donations:
Canned meats and fish, canned vegetables, canned tomatoes, tomato sauce, soup, TL juices or juice boxes, rice, pasta, oatmeal, granola bars, crackers, cookies, peanut butter and condiments.
*Expired or already opened products won't be kept.

Every item makes a difference

ACTION PLAN HYBRID WORKSHOP

WHAT STEPS WILL YOU TAKE TO IMPROVE YOUR COMMUNITY IN THE NEXT 5 YEARS?

THURSDAY, APRIL 25, 2024
9:30AM - 12:30PM
Sarto-Desnoyers Community Centre
1335 Chem. du Bord-du-Lac-Lakeshore, Dorval
A light breakfast will be served
STM fare reimbursements available upon registration

For TQSOI members & past participants of the planning process

HOW TO REGISTER:
SCAN THE QR CODE OR CONTACT VINCENT
514-505-0840 #7
VVITULLI@TQSOI.ORG

Vox Pop Kiosk!

SATURDAY, DECEMBER 16

10AM-12:30PM PLAZA POINTE-CLAIRE
269 BOUL SAINT-JEAN

1PM-5:00PM CENTENNIAL PARK
288 BOUL BEACONSFIELD

SOUTHERN WEST ISLAND SOCIAL DEVELOPMENT COMMUNITY PLANNING PROCESS

Community Plan 2024-29

HAVE YOUR SAY!

COME EXPRESS YOUR IDEAS TO IMPROVE YOUR NEIGHBOURHOOD IN BAIE D'URFÉ, BEACONSFIELD, DORVAL, KIRKLAND, POINTE-CLAIRE, SAINTE-ANNE-DE-BELLEVUE, SENNEVILLE

IN-PERSON
MARCH 14, 2024
6 - 8:30PM
MEAL: 5:30PM
ARTHUR-E-SÉGUIN CHALET
345 SAINT-LOUIS AVE. POINTE-CLAIRE
ON-SITE CHILDCARE & STM BUS FARE REIMBURSEMENT AVAILABLE UPON REGISTRATION

VIRTUAL ON ZOOM
MARCH 16, 2024
11AM - 12:30PM

HOW TO REGISTER?
SCAN THE QR CODE OR CONTACT VINCENT
VVITULLI@TQSOI.ORG
514-505-0840 #7
MORE INFO: WWW.TQSOI.ORG/COMMUNITYPLAN

SAVE THE DATE

APRIL 24TH 2024

MULTICULTURAL APPRECIATION EVENT
COMMUNITY ORGANIZATIONS

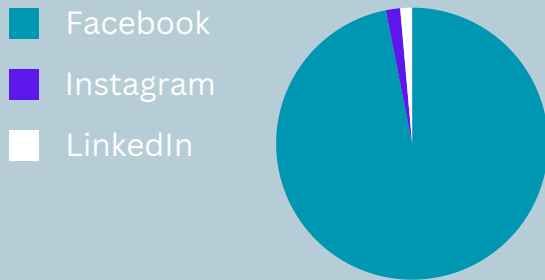
Community Center Sarto-Desnoyers
1335 Chem. du Bord-du-Lac-Lakeshore, Dorval
9:00-7:00

IN RECOGNITION FOR OUTSTANDING WORK TO INCREASE PARTICIPATION OF PEOPLE OF IMMIGRANT ORIGIN AND ETHNOCULTURAL MINORITIES IN COMMUNITY LIFE AND IN DECISION MAKING PROCESSES OF COMMUNITY ORGANIZATIONS

COMMUNICATIONS REPORT

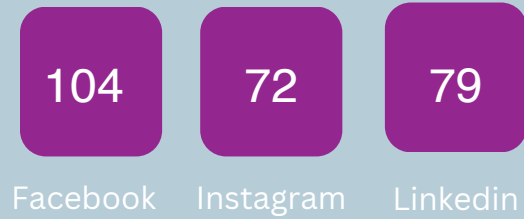
We use our social media pages to promote our activities, the activities of our community partners, and posts to inform and inspire the community. Over the past year, our posts have reached over 31 thousand people.

TOP SOCIAL MEDIA PLATFORMS



AUDIENCE GROWTH

New Followers



NEWSLETTER

We continue to use Mailchimp to send out a monthly newsletter to our community with updates regarding the TQSOI's activities and news from our members. This year, we sent out a total of 34 emails, including our newsletter and emails with information about membership meetings and our initiatives. The newsletters earned 1170 total opens and 154 total clicks last year and we currently have just over 300 regular subscribers!



OUR WEBSITE

Our website is home to a variety of information related to the TQSOI. We use our website to publish our latest publications, to share upcoming events, and to invite people to learn more about our organization's history and work in progress. This year, we added a section on our website to showcase the latest accomplishments of our working committees.

THANK YOU!

THANK YOU TO OUR COLLABORATORS

Thank you to our fantastic team, our interns, summer contractors and volunteers, as well as to all of our members, community partners and citizens who participated in our projects.

THANK YOU TO OUR FINANCIAL SUPPORTERS

Over the past year, the TQSOI has been able to count on various funders for the realization of its projects and its mission. We want to thank you for the trust you have in us.



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Government of Canada's
Community Services Recovery Fund



Avec la participation financière de :





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Pointe-Claire, Québec
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