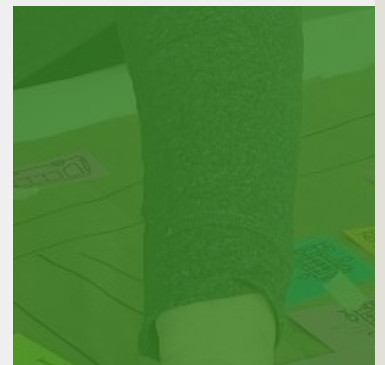
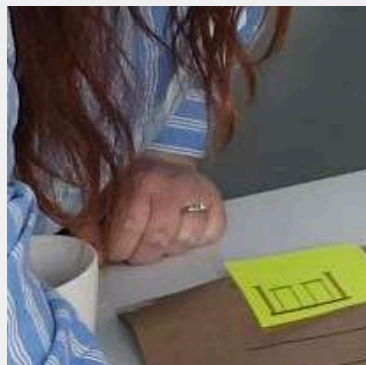
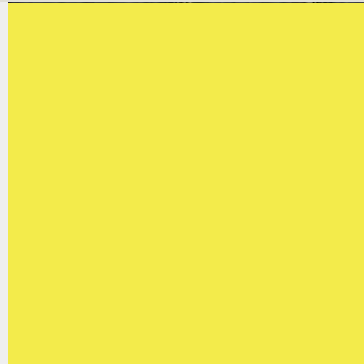
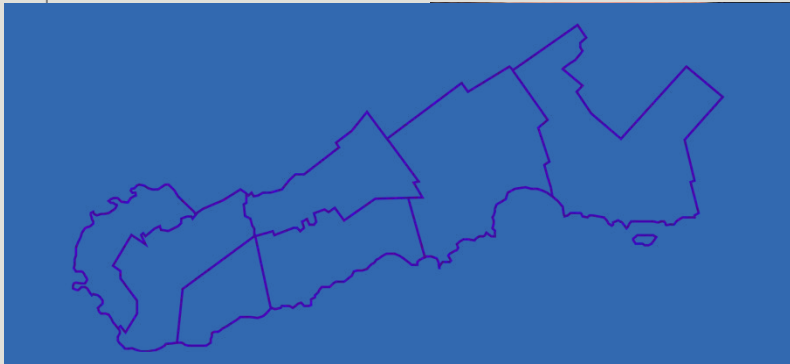


2024-2025

# Annual Report



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# MESSAGE FROM THE PRESIDENT

Dear Table de Quartier du Sud de L'île (TQSOI) Employees, Members, and Community,

As I reflect on my first year as President of the TQSOI Board, I am filled with immense gratitude for each one of you. This has been a year of growth, learning, and, most importantly, making a difference together.

I am deeply proud of the strides we have made in championing diversity and inclusivity in every aspect of TQSOI. It's been inspiring to witness our collective efforts in building a space where all voices are not only heard but valued. We've worked tirelessly to create an environment that fosters respect, understanding, and opportunity for everyone, and I believe we've laid a solid foundation for even greater achievements in the future.

To our dedicated employees, Melissa Giacomini- Community Liaison, Marko Radivojevic- Mobilization Agent, Ilham Siba - Housing Program Manager, Roxana Stoleru Ionescu - Project Manager, Community Engagement and Diversity, Marie-Eve Lemaire St-Gelais - Food Security Network and Environment Project Coordinator, Valérie Laramée - Executive Assistant and Alena Ziuleva, Executive Director, your passion and commitment drive our success.

To the Board of Directors, Carine Dahab- Vice President, Mark Walford- Treasurer, Sheila Laursen- Secretary, Raissa Marks- Officer, Kathleen Greenfield- Officer, Howard Nadler-Officer Mehmet Deger- Officer, David Hawkins- Officer, Hana Shin-Officer, your vision and guidance are invaluable.

And to our community, your support and engagement continue to inspire us to reach new heights. Together, we have created something powerful, and together, we will continue to make a positive impact for years to come.

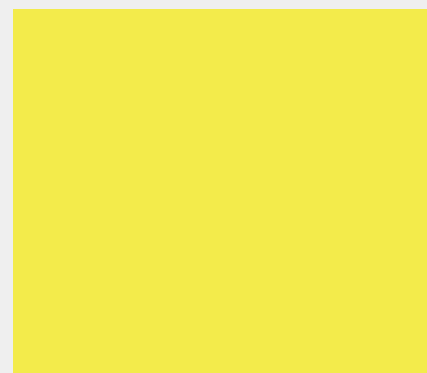
As we move forward, I remain deeply committed to ensuring that our work is inclusive, equitable, and impactful. I look forward to continuing this journey with all of you, confident in our shared ability to create lasting change.

Thank you for your trust, your collaboration, and your belief in our mission. Here's to another year of progress, unity, and making a difference.

With deepest gratitude and excitement for the future,

**Joan Lee**

President



# MESSAGE FROM THE DIRECTOR



Dear TQSOI members and friends,

As we reflect on another year of collective action and shared purpose, I am proud to present our annual report. This past year has been marked by both growth and resilience, as we continued to strengthen our work in the southern West Island. Every step we have taken has been guided by our mission to foster a more inclusive, equitable, and vibrant community for all residents.

Our success is the result of the unwavering commitment and collaboration of many. Together with our community partners, volunteers, members, and staff, we have addressed critical issues such as housing, food security, social inclusion, and environmental resilience. It is through this collective spirit that we have been able to build bridges, amplify voices, and advance meaningful initiatives that respond to the real needs of our community.

Throughout the year, we have seen the incredible impact that coordinated efforts can achieve. Whether through our housing advocacy, food security projects, support for youth and seniors, or environmental initiatives, the dedication and engagement of so many individuals and organizations have made a tangible difference. The sense of solidarity and shared responsibility across our committees and working groups continues to be a source of strength and inspiration.

As we move forward, we are energized by the opportunities that lie ahead. Building on the strong foundations laid over the past years, we remain committed to fostering dialogue, driving innovation, and strengthening partnerships that support long-term community well-being. Our focus remains firmly on ensuring that all residents – especially those facing vulnerable circumstances – have the opportunity to thrive.

I extend my heartfelt thanks to our exceptional team, our loyal volunteers, our committed partners, and the members of the TQSOI Board of Directors for their leadership, trust, and support. I am also deeply grateful to our funders, whose confidence in our work enables us to pursue our mission with determination and hope.

Together, we are creating lasting change and shaping a stronger, more connected southern West Island. I look forward to continuing this important work with all of you in the years to come.

Warm regards,

**Alena Ziuleva**

Executive Director

# TESTIMONIALS

During the organization of the West Island of Montreal Forum on Immigration and Ethnocultural Diversity, the collaboration of the Table de quartier sud de l'Ouest-de-l'Île was greatly appreciated. A true synergy was created between the Table and the other organizing partners, thanks in particular to the dedication and creativity of its Project Manager - Community Engagement and Diversity.

This commitment, along with the Table's ability to mobilize stakeholders, greatly contributed to the success of the first edition of the event and the effective organization of the second edition, which will take place at the end of May. We are pleased to have established collaborative ties with the Table, which we hope will lead to other joint projects for the benefit of our communities.

**Martin Savard**  
Facilitator, Intercultural Reflection and Action Table of Lachine

Our Table de Quartier plays a crucial role in informing our communities of the wellbeing of our inhabitants. It underlines hidden social emergencies that require attention sometimes long before these become apparent. It puts resources at our disposition in the finding of solutions. It breaks down silos by bringing together social service agencies across the West Island spectrum in a forum where information can be shared and communicated. We do well to support its work and to communicate its findings.

**Rachelle Cournoyer**  
Citizens for a Better Dorval

Our partnership with TQSOI - Roxana Stoleru has been essential for our youth volunteering initiatives. Their collaborative spirit and commitment to youth development have made our joint programs a resounding success. Our collaboration together has provided us the means to reach out to more youth in our community. We look forward to future projects together and continue to strengthen our community involvement.'

**Marcy Lewis**  
Volunteer Recruitment Coordinator, Volunteers West Island

As a project manager at the Table de concertation of LaSalle, I had the pleasure of collaborating with the Table de quartier Sud de l'Ouest-de-l'Île to organize the Immigration Forum. This partnership was very positive: seamless exchanges, shared goals, and a genuine desire to work together to highlight the issues faced by immigrants. This collaboration allowed us to share our expertise, build bridges between our respective communities, and, above all, build an event that reflects the communities we support. It was a wonderful experience of co-construction, with respect and a focus on listening.

**Shirley Nunez de la Torre**  
Project coordinator  
Table de développement social de LaSalle

With the Community Forum project, Roxana and the TQSOI have been engaging in the important task of uniting stakeholders in discussions about the ongoing housing affordability in the southern West Island. This work is important to bring ideas about non-market housing to the forefront and to connect cities with professionals who can offer innovative ideas. We hope these discussions translate into concrete actions by our cities!

**Ryan Simonyik** - Director  
West Island Tenants Action Committee

Without the assistance of the TQSOI, and the support of various committees that they oversee, we would not be where we are today; learning, growing, building up our capacity to help more citizens, etc. One of the most wonderful qualities of the TQSOI is their ability to answer questions and fulfill our requests in a timely manner. Another thing that we value more than anything is the networking that happens when they have table and committee meetings. By joining various meetings we have a large roster of collaborators at our disposal and we can refer our clients to different organizations so they can get assistance for their reintegration needs.

**Liane Berry**  
Executive Director, LI-BER-T House

## WHO WE ARE

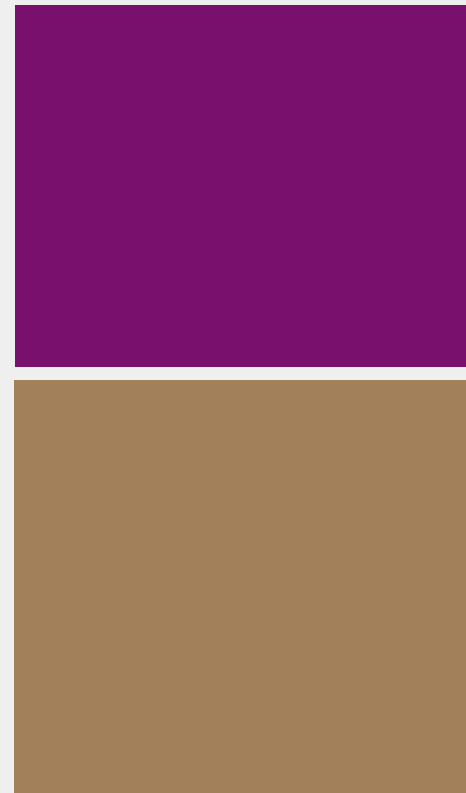
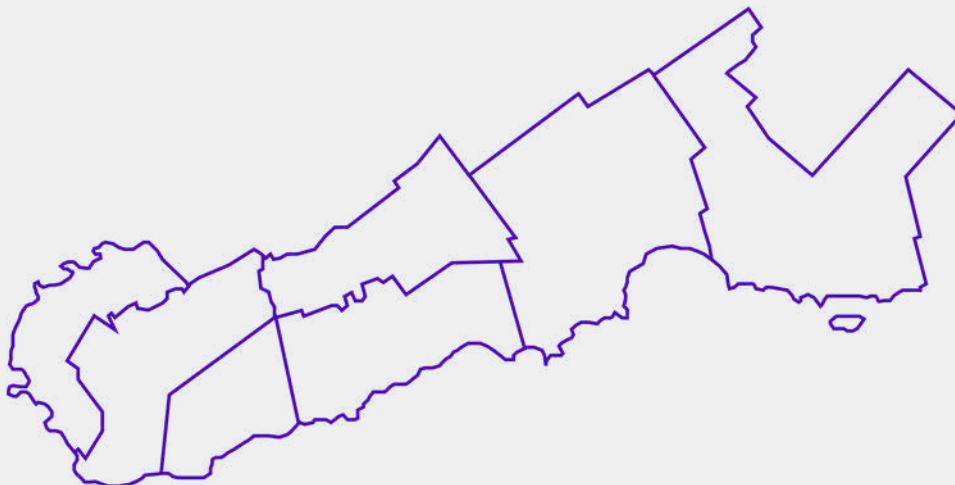
The Table de Quartier Sud de l'Ouest-de-l'Île (TQSOI) is a non-profit community organization that aims to improve the quality of life of the citizens of the southern West-Island. With an area of about 85 km<sup>2</sup>, our territory covers seven municipalities: Baie d'Urfé Beaconsfield Dorval Kirkland Pointe-Claire Sainte-Anne-de-Bellevue Senneville.

## WHAT WE DO

We facilitate round-table discussions and unite the citizens, community organizations and elected officials from all three levels of government (municipal, provincial and federal), as well as businesses and institutions. The discussions and our collaborations encourage many different voices to be heard. Individual efforts are transformed into collective action in a way that brings real change and a significant impact. Our Social Development Process encourages the community to progress socially, culturally, economically and in a context where economic development is moving towards sustainable development in connection with principles of social justice.

## WHY WE DO IT

Although the south of the West Island has a reputation for wealth and a high standard of living, there are hidden pockets of poverty and social and material deprivation that exist throughout the region. The lack of affordable housing, the difficulty accessing fresh and nutritious food and an inefficient transportation system are just some of the problems in the region. The TQSOI provides a space for citizens, community organisations and other key stakeholders who work to address these problems and who previously did not have a platform to collaborate on social development projects.



# TQSOI BOARD MEMBERS



**Joan Lee**  
President



**Carine Dahab**  
Vice-President



**Mark Walford**  
Treasurer



**Sheila Laursen**  
Secretary



**David Hawkins**  
Officer



**Kathleen Greenfield**  
Officer



**Howard Nadler**  
Officer



**Raissa Marks**  
Officer



**Mehmet Deger**  
Officer



**Hana Shin**  
Officer



# TQSOI TEAM



**Alena Ziuleva**  
Executive Director



**Roxana Stoleru**  
Project Manager, Community Engagement and Diversity



**Valérie Laramée**  
Executive Assistant



**Marie-Ève Lemaire-St-Gelais**  
Project Coordinator, Food Security & Environment



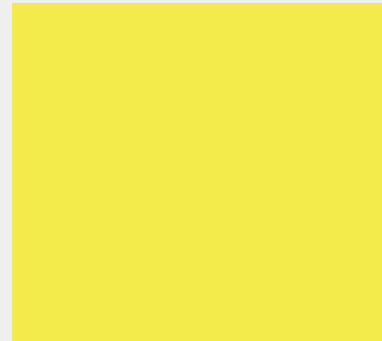
**Marko Radivojevic**  
Mobilization Agent



**Ilham Siba**  
Program Manager - Housing



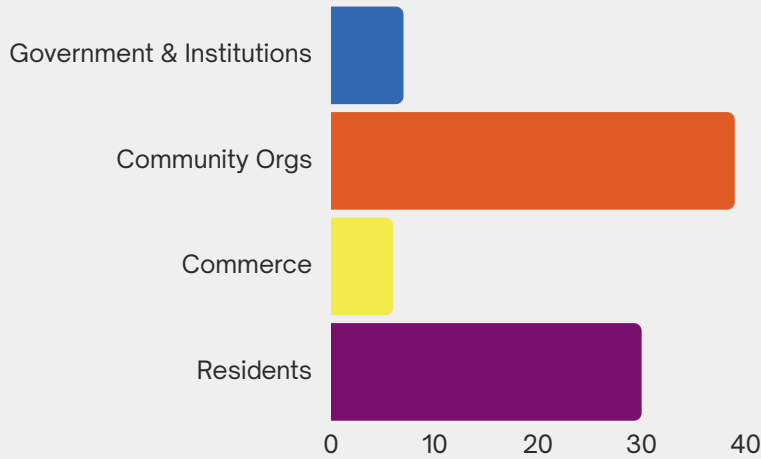
**Melissa Giacomini**  
Community Liaison - Housing



The TQSOI also wishes to acknowledge the work of Ryan Simonyik, Vincent Vitulli and Valérie Mercier. We thank them for their valuable contributions throughout the last year.

# TQSOI MEMBERS

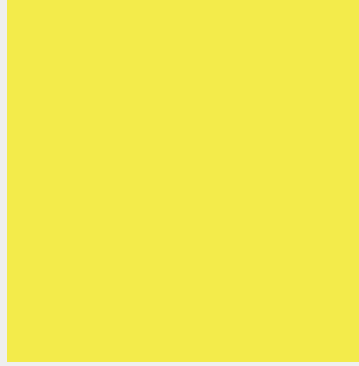
Last fall, we sent out surveys to existing members to reconcile our membership database, contacting all constituents to confirm their continued affiliation with our organization. Following this review, our membership now comprises 30 residential members, 39 community organizations, and 13 representatives from institutions, commercial enterprises, and governmental bodies. It is worth noting that many of our members serve in multiple capacities, functioning both as local residents and as active participants in community leadership, governmental roles, or the business sector.



- ABOVAS
- Action jeunesse de l'Ouest-de-l'Île (AJOI)
- Amis de la santé mentale
- Association d'entraide d'arthrite de l'Ouest de l'île
- Big Brothers Big Sisters of West Island
- Cadres disponibles - Executives Available
- CDH Group
- Centre de ressources communautaires de l'Ouest-de-l'Île (CRC)
- City of Baie d'Urfé
- City of Beaconsfield
- City of Dorval
- City of Kirkland
- City of Pierrefonds-Roxboro
- City of Pointe-Claire
- City of Sainte-Anne-de-Bellevue
- CIUSSS de l'Ouest-de-l'Île
- Christian Action
- Corbeille de pain
- CRE Pointe-Claire
- Garden at Fritz
- GRAME
- Handicap Action & Diversités
- L'Équipe entreprise
- La Sortie

- Lakeshore Kiwanis
- Legacy Fund for the Environment
- LI-BER-T House
- Literacy Unlimited
- NOVA West Island
- Nuance Project
- Office of Francis Scarpaleggia, MP
- Office of Anju Dhillon, MP
- West Island Citizen Advocacy (WICA)
- Santropol Roulant
- Société d'alzheimer de Montréal
- Societe pour la sauvegarde du Patrimoine de Pointe-Claire
- St-George Church
- Volunteer West Island
- West Island Citizen's Group
- West Island Community Shares
- West Island LGBTQ2+ Centre
- West Island Network
- West Island Women's Centre
- WIAIH
- West-Island Black Community Association
- Youth Unlimited Montreal
- YMCA Ouest-de-l'Île

# OUR COMMITTEES



In 2024, the southern West Island community identified four new key priorities: Housing, Food Security, Population Well-being (Social Inclusion, Health, Seniors, and Youth), and Environment. The community established dedicated working committees for each priority area to develop solutions for improving residents' quality of life.

Fostering collaboration and collective impact through diverse committee membership that includes community residents, representatives from local organizations, public and religious institutions, businesses, and elected officials.

Each committee operates with its own localized action plan designed to create meaningful community change. While some committees are actively implementing their initiatives, others continue with research and planning as they progress through various stages of the social development process.

## MEETINGS AND MEMBERS

<p><b>Food Security</b> members: 20 meetings: 5</p>	<p><b>Environment</b> members: 14 meetings: 3</p>		<p><b>Housing</b> members: 23 meetings: 2</p>	<p><b>Population Well-Being</b> members: 26 meetings: 4</p>
<p><b>Network steering committee</b> members: 11 meetings: 4</p> <p><b>Forum Planning committee</b> members: 6 meetings: 8</p>			<p><b>Collective Impact Project</b> members: 13 meetings: 4</p> <p><b>Community Housing Forums</b> members: 10 meetings: 9</p>	<p><b>Subgroup 1: Seniors</b> members: 10 meetings: 1</p> <p><b>Subgroup 2: Youth</b> members: 6 meetings: 1</p> <p>+ Youth Volunteering Fair members: 9 meetings: 4</p> <p><b>Subgroup 3: Ethno-cultural minorities</b> members: 6 meetings: 4</p> <p><b>Subgroup 4: Access to services</b> members: 13 meetings: 3</p>

# FOOD SECURITY

## VISION

Creating access to nourishing food for all residents of the Southern West Island.

## ACTION PLAN: PROGRESS

In the past year, a new Social Development Action Plan was developed to guide the work of the Food Security Committee over the next four years. This plan is built around three key objectives:

- Improve access to free or affordable, locally produced food for priority populations
- Strengthen the local food system in the Southern West Island through increased collaboration among community-based actors
- Enhance food security for school-aged children

The Action Plan was formally presented in September, marking a key milestone for the committee. In November, the Food Security Committee was re-mobilized to begin putting the plan into action. By December, the committee held its first working meeting to set priorities for the first months of implementation.

To support this new phase of work, several important steps have already been taken:

- Grant Writing: Multiple funding applications were submitted to support key actions.
  - We received a one-year approval for the Soutien aux initiatives en sécurité alimentaire (SISA) 2025-2029 grant with potentially a 3 year renewal
  - and are currently awaiting a decision on VILLE-MESS: appel régional 2025-29
- Food Security Network – Réseau en sécurité alimentaire de l'Ouest-de-l'île:
  - A new [website](#) was launched to improve communication and access to resources
  - A monthly newsletter was created to keep partners informed and engaged
  - We continued organizing annual forums to foster collaboration and innovation in food security

Food drives have been redesigned for 2025 to promote long-term partnerships and sustainable donations

### • Advocacy Efforts:

- Participated in the Poverty Action Unit from Community Food Centres Canada (CFCC), advocating for stronger federal and provincial safety nets to address growing food insecurity
- Met with federal MPs in Spring 2024 during a visit to one of our local food banks, highlighting community needs firsthand
- Supported Regroupement Intersectoriel des Organismes Communautaires de Montréal's "Mettons FAIM à la crise" campaign, calling for increased core funding for food security organizations
- Endorsed the Regroupement des Cuisines Collectives du Québec's campaign to integrate the Right to Food into Canadian legislation



### West Island Representation:

- Participated in key provincial and national gatherings, including:
  - Forum Systèmes Alimentaires Montréalais
  - Community Food Center Canada Food Summit in Toronto
  - Forum Systèmes Alimentaires Territoriaux in Saint-Hyacinthe
  - Food Secure Canada conferences in Montréal
  - Events by Montréal Métropole en Santé, Conseil Systèmes Alimentaires Montréalais, and Coalition Montréalaises des Tables de Quartier
  - Presented our governance model at the Forum de l'alimentation in Ahuntsic, sharing best practices from the West Island

Together, these initiatives demonstrate a strong, multifaceted approach to building a more equitable and resilient local food system. The work accomplished this year lays a solid foundation for the years ahead.

### EVALUATION OF IMPACT

The efforts undertaken over the past year have already shown meaningful results, both in terms of outreach and collaboration within the local food security network.

- Newsletter Engagement: Our monthly newsletter has become a key communication tool for the network, with 108 subscribers, 13 editions sent out, and 5 special bulletins. The average open rate was an impressive 70%, ranging from 57.4% to 87.2%, demonstrating strong community interest and engagement.
- Online Visibility: Our Google Business profile was viewed 37 times, indicating a modest but growing digital presence as we continue to develop our online tools and resources.
- Food Drive Impact: This year's food drive successfully piloted a new collaborative model, forging a new partnership with the West Island Network (WIN) and Corbeille de Pain, while continuing our valuable partnerships with the YMCA Ouest-de-l'Île and the Table de quartier du nord de l'ouest-de-l'Île (TQNOIM). The drive spanned a full month, with 21 drop-off locations mobilized across the territory.
- Annual Forum: Our community forum brought together 64 participants, who collectively examined and discussed 8 local food security projects. The forum provided a space for connection, shared learning, and priority setting.
- Needs Assessment – CIUSSS Staff Survey: A targeted survey was conducted with CIUSSS employees to assess gaps in services and awareness of existing resources. We received 16 responses, providing initial insight to guide future collaboration with institutional partners.

These results reflect steady progress in building awareness, mobilizing community resources, and strengthening local partnerships—all crucial steps in advancing food security across the Southern West Island.

### LOOKING FORWARD

As we move into the next phase of our action plan, our focus will remain on building momentum and deepening the impact of our collective efforts. We are committed to:

- Sustaining and nurturing the partnerships developed over the past year
- Increasing collaborative projects that address food security across the Southern West Island
- Keeping the network active and expanding its reach, to include new voices and organizations
- Continuing to represent the West Island's needs within broader regional and provincial networks

By strengthening our foundations and growing our collective voice, we aim to continue creating a more just, inclusive, and resilient food system for all.



# ENVIRONMENT

## VISION

Protect and make green spaces accessible to all. Strengthen the resilience of our communities in the face of climate change. Mobilize local stakeholders to collectively improve waste management and reduce our ecological footprint.

## ACTION PLAN: PROGRESS

This year marked a fresh start for our environmental efforts with the launch of a new action plan built around three key objectives:

- Protect and improve access to green spaces
- Increase climate resilience and community preparedness
- Mobilize stakeholders to improve waste management

To support the implementation of this plan, a new environmental committee was created. In its initial meetings, the committee identified key priorities to guide early action, choosing to begin with a focus on climate resilience. This direction reflects the growing urgency of preparing our communities to adapt to the real and immediate impacts of climate change.

Funding applications were submitted to support the committee's work, and we are currently awaiting responses.

At the same time, we've reached out to local organizations and initiatives already active in environmental work, laying the groundwork for future collaboration and ensuring that our efforts align with and complement what's already being done in the community.

## EVALUATION OF IMPACT

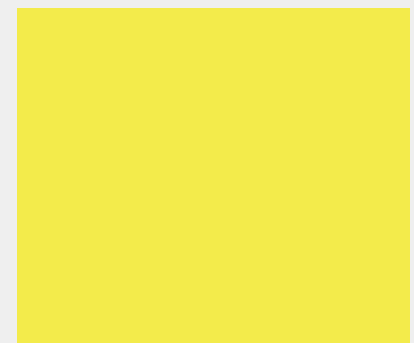
Although the environmental file is still in its early stages, several promising outcomes have already begun to take shape.

We were selected for the second round of a funding application, a strong indication that our priorities are aligned with current environmental funding goals.

As word spreads about the committee's work, we've been approached by several organizations regarding waste management issues. These conversations have opened the door to collaborative problem-solving, and we are now exploring potential solutions in partnership with stakeholders and committee members.

On a smaller but meaningful scale, we helped facilitate a reuse initiative: reusable bags that were overstocked at Assistance communautaire de Dorval (a local food bank) were redirected to NOVA thrift stores, where they could be put to good use. This small success reflects our commitment to low-barrier, practical actions that contribute to waste reduction and circular economy principles.

These initial impacts are encouraging signs of momentum, collaboration, and tangible progress as we continue to build a stronger environmental presence in the community.



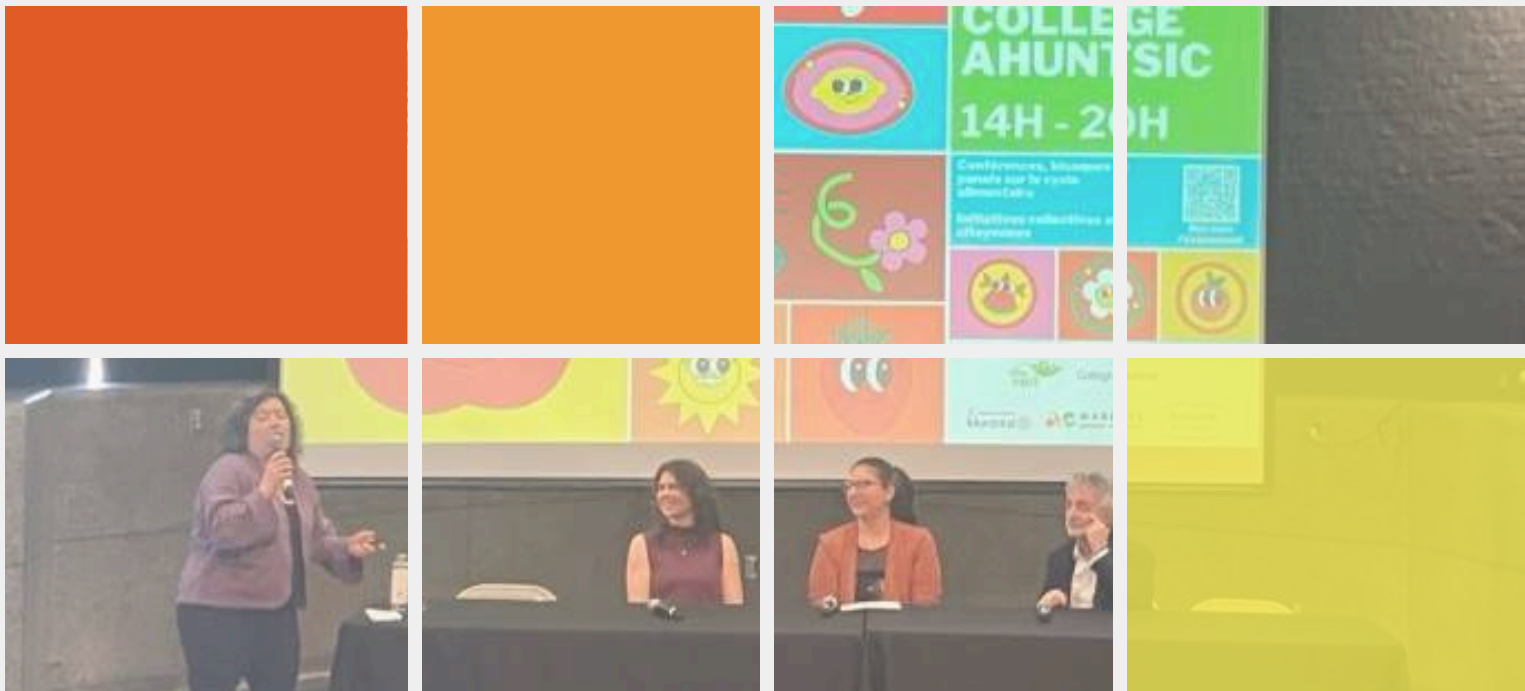
## LOOKING FORWARD

In the coming year, we aim to build on the foundation we've laid to strengthen our collective environmental efforts.

Our key priorities will be:

- Continuing our work on waste management issues, engaging with the organizations involved and developing practical solutions
- Developing pilot projects to increase climate resilience, tailored to local realities
- Strengthening existing partnerships and creating new ones, to ensure better coordination of environmental initiatives across the territory
- Enhancing the committee's capacity, particularly by securing new sources of funding
- Supporting and promoting citizen and community-driven initiatives, which are essential to driving ecological transition

Through a collaborative approach rooted in local realities, we aim to make environmental action a powerful driver of community engagement and cohesion.



# Population Well-being

## VISION

Improve the quality of life of people in vulnerable situations in the southern West Island.

## ACTION PLAN: PROGRESS

The Population Well-being Committee of the TQSOI supports the implementation of the Social Development Action Plan through four subgroups, each aligned with one of the Committee's core objectives:

### 1. Engage, connect, and empower isolated seniors

To address the growing issue of senior isolation, a new subgroup was launched to collaborate with municipal leaders from the seven municipalities of the southern West Island. The proposed mission of this subgroup is to identify and implement strategies for reaching isolated seniors. The action plan under development will include:

- A clear timeline and deliverables.
- Key messages for municipal elected officials.
- Concrete, replicable municipal actions that can serve as a model for other West Island boroughs and municipalities.

However, following the April 2nd West Island Concertation Meeting, the subgroup's meetings have been temporarily paused. The next step involves coordination between the two Tables de quartier and the corresponding tables de concertation to avoid duplication and improve synergy moving forward.

### 2. Improve access for youth to opportunities for development and community connection

The Youth Subgroup serves as a collaborative space to share best practices, promote engagement strategies, and support the work of local organizations. It focuses on youth aged 12 to 24, and its efforts center around enhancing motivation, mental health, and civic participation.

Key Challenges and Strategies:

- Youth disengagement and mental health remain pressing concerns.
- The need for creative and inclusive spaces—such as the graffiti wall in Pointe-Claire—was emphasized as a way to inspire and connect youth through self-expression.
- The subgroup highlighted the role tables de quartier can play in encouraging municipalities to respond to youth concerns, particularly around substance use and social exclusion.
- While many services already exist, visibility and accessibility remain limited. The subgroup calls for a shared responsibility among organizations to actively promote existing services.
- Intergenerational approaches were discussed, where young people can support seniors while benefiting from mentorship and guidance in return.
- The importance of youth inclusion in decision-making was underscored—regular consultations can empower youth and ensure that initiatives reflect their realities.
- A focus on positive and strengths-based communication remains a cornerstone—highlighting best practices and success stories helps maintain youth engagement.

Following the recent West Island Concertation Meeting, the subgroup's activities have been temporarily paused to allow coordination between the Tables de quartier and their corresponding concertation table, with the aim of avoiding redundant efforts and fostering deeper collaboration.



Youth Volunteering Initiatives:

The former “Volunteering Support” subgroup under the Poverty Reduction and Social Inclusion (PRSI) Committee continued its work throughout 2024 with support from organizations such as Volunteers West Island, Big Brothers Big Sisters, YMCA, TQNOIM, and others. Key accomplishments include:

- Organizing the 3rd Youth Volunteer Fair, held on September 28, 2024 at Chalet Arthur-E.-Séguin in Pointe-Claire, which welcomed 49 participants, including 27 youth, and 12 participating organizations. While turnout was lower than previous editions (likely due to scheduling conflicts with other local events), the event continued to build awareness of youth volunteer opportunities.



- Continued development of the Youth Volunteering Toolbox, which consists of five videos on TQSOI YouTube channel, showcasing local opportunities and promoting a culture of engagement for youth.

**3. Develop a better understanding of the needs of ethno-cultural minorities and how to address them**

This subgroup builds on the momentum of the project “Together for a More Inclusive Southern West Island” (2022–2024), which aimed to increase the participation of people of immigrant origin and ethnocultural minorities in community life. To ensure its legacy, a Community of Practice was established in 2023 and continues to meet regularly, now working in tandem with the subgroup.

Recent Developments:

- Strengthening partnerships and aligning with the Community of Practice emerged as key priorities to ensure complementarity, avoid duplication, and amplify impact.
- One major gap identified is the lack of a centralized directory of services in Dorval. Creating a hub for resource-sharing would improve visibility and access.
- Organizations were encouraged to play a stronger guiding role in helping newcomers navigate and access services.
- Discussions emphasized the importance of integrating community leaders into the committee to better reflect the diversity of the region and strengthening connections between local businesses and newcomers to promote smoother integration, as well as pursuing collective, concrete actions to respond effectively to community needs.

Immigration Forum:

As part of their mission to fight poverty and exclusion, while promoting the integration of people in vulnerable situations, the Table de quartier serving the north and south of West Island, the Social Development Table of LaSalle, and the Lachine Intercultural Action Table, in collaboration with the West Island CIUSSS organized the first West Island Forum on Immigration and Ethnocultural Diversity on May 30, 2024.



This event brought together over a hundred participants from various backgrounds (municipalities, community organizations, MNA offices, public health, and residents). The feedback from the participants was extremely positive, and a consensus emerged on the relevance of organizing this forum annually.

In order to meet the identified needs and to continue this initiative, the four tables de quartier and in collaboration with CIUSSS West Island are organizing the second edition of the Forum on May 29, 2025, having as main theme: “Collaboration and resource-sharing: a local response to recent challenges in immigration and integration?”

The second edition of the Forum will also:

- Include personal testimonials to highlight lived experiences.
- Showcase available services to newcomers.



#### 4. Improve access to health and wellbeing-related services and support through collaboration and access to information

This subgroup focused on identifying and addressing barriers to accessing health services, particularly among vulnerable populations and newcomers.

Key Issues and Actions:

- Access to dental care for refugees was flagged as a significant gap, largely due to system navigation challenges and a lack of coordinated referrals.
- The group proposed the adaptation of CIUSSS' caregiver training on “Navigating the Healthcare System” for a broader audience. There was strong support for offering this training in a hybrid format, making it more accessible for a wider range of participants, including those facing transportation or scheduling barriers.

### EVALUATION OF IMPACTS

Over the past year, the Population Well-being Committee has made meaningful strides in addressing the diverse needs of residents across the southern West Island. By creating focused subgroups aligned with strategic objectives, we have laid the groundwork for more coordinated and inclusive action.

Early discussions in the Seniors Subgroup helped clarify a potential collaborative model with municipalities to reach isolated seniors more effectively and important groundwork has been laid. Once resumed, this approach could serve as a replicable framework for other West Island communities.

Early discussions in the Seniors Subgroup helped clarify a potential collaborative model with municipalities to reach isolated seniors more effectively and important groundwork has been laid. Once resumed, this approach could serve as a replicable framework for other West Island communities.



The 3rd edition of the Youth Volunteer Fair was held in fall 2024, welcoming 49 participants, including 27 youth, and 12 community organizations. The fair continues to serve as a key space for youth engagement. Additionally, a total of five videos were produced to showcase volunteering opportunities, as part of the Youth Volunteering Toolbox.

The subgroup focused on ethnocultural minorities built on the legacy of the “Together for a more inclusive Southern West Island” project. By aligning its efforts with the ongoing Community of Practice, the group has strengthened inter-organizational partnerships and discussions also emphasized the importance of amplifying newcomer voices at the next edition of the West Island Forum on Immigration and Ethnocultural Diversity through personal testimonials and service showcases. Looking ahead, the group is committed to integrating more community leaders and building stronger ties with local businesses to support newcomer integration.

Finally, the Health and Well-being Subgroup explored concrete ways to make services more accessible, particularly for populations in vulnerable situations. The subgroup discussed adapting the CIUSSS caregiver training on navigating the healthcare system for a broader public. Offering this training in a hybrid format would help reach more people and improve their understanding of how to access available health services.

Overall, the Committee's work this year has helped strengthen collaboration, improve visibility of services, and promote more inclusive, community-driven solutions across the southern West Island.

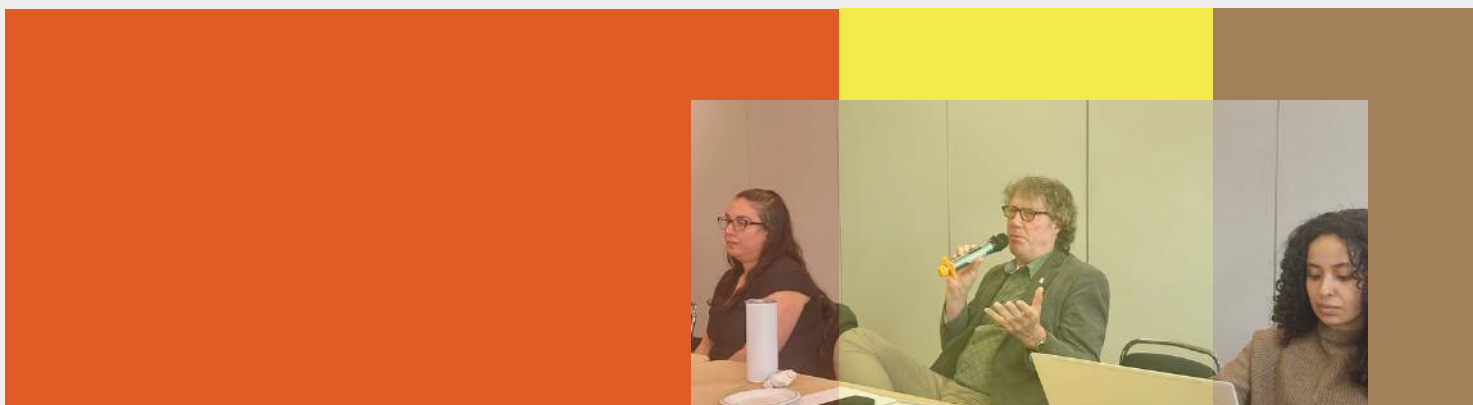
## LOOKING FORWARD

As we move into the next phase, our priorities include reinforcing collaboration between local tables de quartier and concertation tables, avoiding duplication of efforts, and continuing to build partnerships that empower residents and promote social cohesion.

We look forward to deepening this collective work and strengthening our shared commitment to the well-being of all.

More concretely, the Population Well-being Committee is looking forward to:

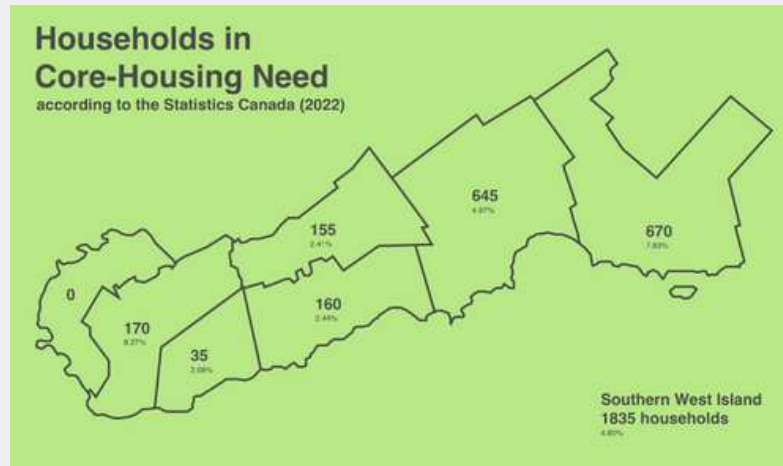
1. organizing the next Youth Volunteer Fair in the fall of 2025 as well enlarging the Toolbox of Best Practices extending as such the number of participant organizations that offer volunteering opportunities to 12-17 age group.
2. continue raising awareness about the importance of increasing the participation of people of immigrant origin and ethnocultural minorities in decision-making processes and community life and it will continue facilitating the Community of Practice.
3. co-organizing the second edition of the West Island Forum on Immigration and Ethnocultural Diversity on May 29th, 2025.



# HOUSING

## VISION

An inclusive southern West Island where every resident has access to safe, affordable, and suitable housing.



## MAJOR ACHIEVEMENTS

In 2024-2025, the Housing team at the TQSOI made important progress in advancing the issue of community housing in the southern West Island through its advocacy work and through the continued efforts of the Collective Impact Project (PIC).

Throughout the year, our housing committee has been an invaluable asset in shaping our communication and advocacy strategies, consistently unveiling previously unseen local barriers. In our ongoing efforts to address the housing crisis in the West Island, we produced a comprehensive report and delivered a presentation at the Table des Urbanistes organized by PME l'Ouest de l'Île. Our presentation examined the multifaceted challenges impeding affordable housing initiatives while spotlighting the stark realities marginalized groups face in accessing the limited affordable housing stock in the southern West Island.

By collaborating closely with our housing committee, we gained critical insights into the obstacles local organizations encounter as they work to expand the affordable market. These initiatives have effectively informed municipal urban planners and other professionals throughout the region.

In addition to our housing efforts, this year introduced a new community challenge concerning the potential demolition of a convent in Dorval. In response, we drafted a petition letter addressing the future of the convent at 12 Dahlia, which led to the temporary postponement of the municipal hearing. Our team engaged with over 60 community organizations across the West Island to assess their needs and raise awareness about the issue. With more than ten organizations endorsing the petition, discussions are now underway to establish a dedicated mobilization committee.

Our active participation in key events, such as the Housing Justice Convergence in March 2025, complemented by our regular Committee meetings, has been indispensable for maintaining momentum, fostering collaboration, and amplifying our advocacy efforts for affordable housing. Collectively, these accomplishments underscore our unwavering commitment to innovation, strategic development, and community engagement as we navigate and address the housing challenges in our region.

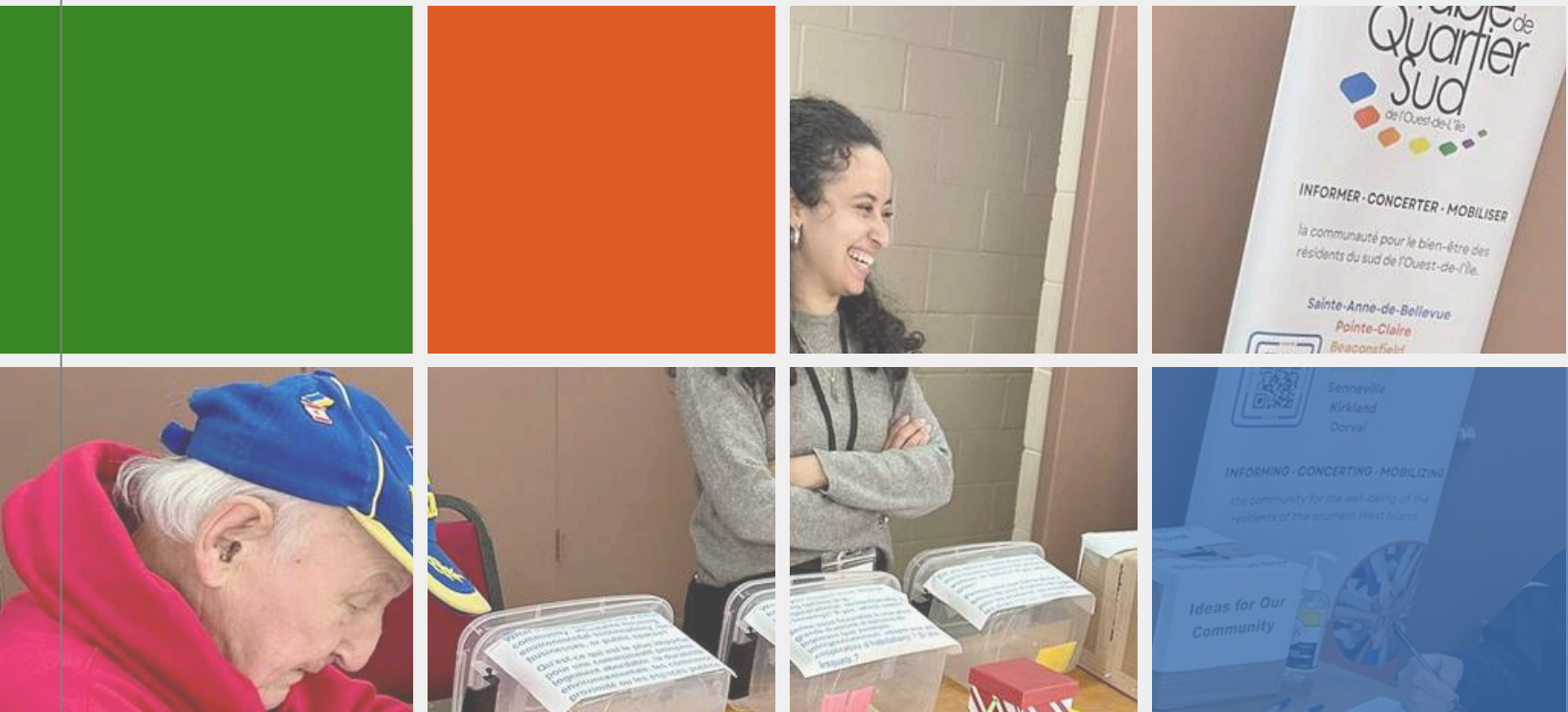
## LOOKING FORWARD

For the Housing dossier, the Housing Committee will continue to hone its strategies in addressing housing issues and utilize these strategies to make a measurable impact on affordability in the coming year.

Throughout 2025, TQSOI will continue advancing affordable housing initiatives through a series of strategic actions that build on existing momentum and foster deeper community engagement. In the early part of the year, the focus will be on connecting with decision-makers and community organizations to review and refine project plans, complemented by attendance at municipal council meetings in pivotal areas across the West Island. Outreach efforts will also begin, with the Community Liaison organizing visits to local organizations and ensuring active participation in upcoming Community Housing events.

In the middle of the year, the emphasis will shift to gathering community input and refining strategic actions. This phase will include participation in the Annual General Assembly, conducting surveys to better understand pressing challenges like the cost of living and housing instability, and organizing collaborative events. These initiatives are designed to clarify the objectives of the TQSOI and the “Housing for All” project, building capacity and increasing local engagement.

As the year progresses into its final phase, attention will turn to monitoring political developments and their potential impact on housing policies, particularly in light of municipal elections. The PIC Committee will hold both formal and informal meetings to discuss best practices and review feedback from community surveys. Additionally, the team will maintain a visible presence at regional events. By the end of the year, TQSOI will consolidate its efforts in a comprehensive report that highlights the year’s actions and insights, providing a strategic foundation for continued progress in 2026.



# Project Impact Collectif (PIC)

## VISION

Equitable access to housing options that are sustainable through various stages of life and economic shifts. Part of this vision includes social and community housing that is accessible and adapted to support the present need and with consideration to the future needs of residents.

## MAJOR ACHIEVEMENTS

### Partnerships and Collaborations

The PIC committee partnered with Dynamo, a nonprofit consulting firm specializing in collaborative processes, whose guidance enabled us to capture valuable insights from previous PIC phases and realign our efforts to meet TQSOI's strategic objectives. These accomplishments would not have been possible without our strong collaborations with local community organizations and committee members.

We remain immensely grateful for our longstanding partnership with Maison Li-Ber-T. This organization provides a safe housing alternative for women transitioning back into society after completing addiction treatment, empowering them to achieve self-sufficiency through education, leadership, companionship, and service (Maison Li-Ber-T, 2023). We have gained invaluable insights from their inspiring general director and dedicated board members.

Furthermore, we are proud to welcome Maison WILOH as our new partner for the PIC project this year. Maison WILOH is committed to offering a housing alternative for families seeking a supportive home for their neurodivergent adults, fostering an environment that promotes an uplifting and rewarding life (Maison WILOH, 2023).

Their contributions have enabled us to identify, in real time, the various barriers they faced within our jurisdiction. This insight has allowed us to grow our organizational assets in hopes to help other organizations avoid common pitfalls during the development of affordable homes and to pinpoint areas where our team can intensify advocacy efforts—be it through social mobilization, policy reform, or initiatives to dismantle the stigmas surrounding unhoused citizens.

This year marks a pivotal phase for our PIC (Intensification) project. We successfully submitted and secured funding for Phase 3, laying a robust financial foundation that will drive our initiatives forward until the end of 2027 and help us achieve our strategic objectives. In our pursuit of excellence, we obtained a certification for project feasibility evaluation and an additional successful completion of the Structures program delivered by CAHDCO. This certification has given us the essential knowledge of the construction process, from design development to project close out.

Noteworthy progress has also been made in revitalizing and developing our operations. The re-launch of the PIC committee, coinciding with the inauguration of PIC 3.



**Table de Quartier Sud de l'Ouest de l'Île**

**Changement visé:**  
 De nouveaux projets de développement d'habitation et/ou de logements communautaires sont planifiés ou en développement. Des fonctions publiques sont réalisées pour ces types de logements.  
 Des projets de logements sociaux et communautaires, viables et adaptés aux familles sont prévus, confirmés ou structurés.

**Domaines d'impact visés par nos efforts:**

- Les citoyens sont mobilisés et pour les questions de logements sociaux et communautaires.
- Des discussions sont engagées avec les élus et les divisions de l'urbanisme des 7 municipalités.
- Les citoyens sont sensibilisés et ouverts aux projets de logement communautaire.
- Les municipalités adoptent les modifications proposées à leurs agendas.
- Les initiatives locales de logement social accèdent plus facilement aux ressources financières.

**Les stratégies pour atteindre nos objectifs:**

- Établir la collaboration avec les municipalités pour appuyer les lois et procédures entourant les réglementations de zonage.
- Optimiser l'engagement communautaire et améliorer les stratégies de communication pour lutter contre les préjugés.
- Former des partenariats stratégiques avec des promoteurs, institutions financières, élus, communauté.
- Planifier l'exécution de projets pour des changements de politiques de niveau municipal et provincial qui soutiennent le développement et la stabilité des logements sociaux et communautaires.

**Les acteurs impliqués:**  
 Les membres de projet, les CSE, les élus et les institutions financières, le division de l'urbanisme de chaque municipalité, les résidents, les bailleurs de fonds, les membres du comité PIC et le restant de notre équipe à la TQSOI.

**PIC phase d'intensification 2025-2027**

## **PIC COMMITTEE**

At TQSÔI, the PIC Committee remains a key player in advancing both the PIC project and our housing dossier. Throughout the year, we have met regularly with the committee to review ongoing initiatives and to exchange valuable insights, references, and strategies. The committee itself is a diverse group representing a broad spectrum of West Island stakeholders, including engaged citizens, community organizations, housing development professionals, and local business leaders.

With the onboarding of the new Community Liaison Agent, the “Housing for All” Project plan was put into development with clear focus for year one (2025) and to inform subsequent years of the project. Efforts have included strengthening community collaboration with PIC Committee members; identifying opportunities for greater collaboration, strategies to gather the needs, wants, concerns and thoughts of residents; efforts to increase community connections across the southern West Island and remaining up-to-date with changes or proposed residential developments in each of the 7 municipalities.

Over the past year, we have gained important insights as we collectively work to overcome obstacles related to public acceptance and municipal approval. Looking ahead, we plan to ramp up our efforts by organizing workshops and interactive events that will empower more groups to launch community housing projects in the southern West Island by building knowledge and capacity among community members.

## **THE HOUSING FOR ALL NEWSLETTER**

Introduced during the initial phase of the PIC initiative, the Housing For All Newsletter has been sent out monthly for the past three years to an expanding audience of over 800 subscribers. The newsletter features updates on the PIC project, the latest housing news at local, regional, and national levels, and an educational segment that simplifies complex housing topics.

In addition, our Housing team has worked hard to enhance our social media communication strategy. We now regularly share breaking news, detailed analysis, and clear explanations of urban planning concepts, aiming to demystify these topics for a broader audience. Our goal is to keep citizens well-informed about urban planning, community housing, and the exciting possibilities for our collective future.

## **LOOKING FORWARD**

Our strategy is focused on creating lasting change by removing the barriers that have traditionally limited the development of cooperative, social, and community housing. We are committed to working with municipal partners and local communities to build a more inclusive and supportive environment for these projects. By engaging key stakeholders—from elected officials to community members—we seek to foster an ongoing dialogue that helps shape policies, refine regulations, and pave the way for innovative housing solutions.

Central to our approach is the belief in the importance of collective action and shared responsibility. We aim to achieve this through sustained advocacy and by strengthening partnerships that bring together the expertise and resources necessary to drive progress. By promoting equity, diversity, and inclusion in every aspect of our work, we are dedicated to creating solutions that not only meet the immediate needs of families and communities but also set the stage for long-term positive change.

# HOUSING COMMUNITY FORUMS

## VISION

Residents, municipalities, community organizations, experts and other local stakeholders are empowered to shape inclusive housing solutions. These forums serve as catalysts for building a shared vision of equitable, affordable, and community-oriented housing across the southern West Island—ensuring that everyone has a voice and a place to call home.

## MAJOR ACHIEVEMENTS

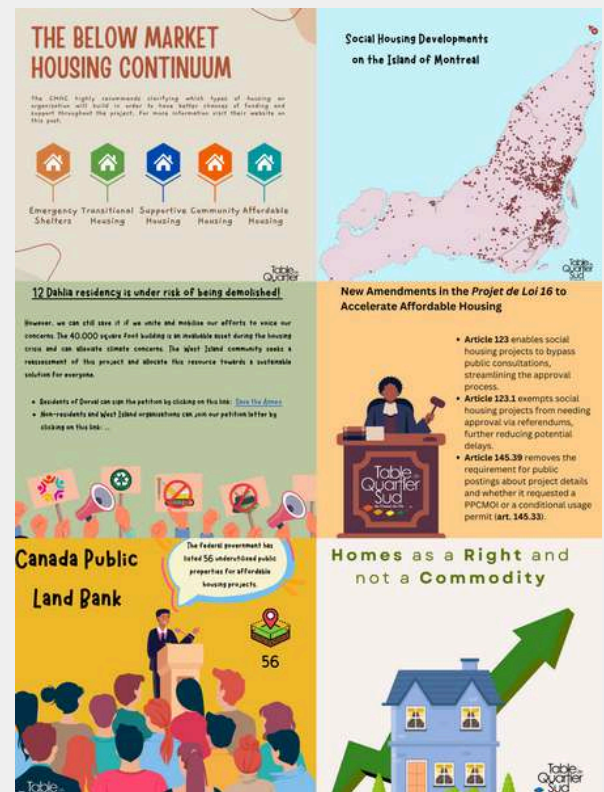
In August 2024 TQSOI launched its new project "Community Forums on the Housing Crisis in the Southern West Island". This initiative aims to address the growing challenges of community housing in our region by developing tailored strategies for each of the seven municipalities we serve. Through collaborative efforts, we seek to increase the availability of community housing and strengthen partnerships among local stakeholders. These forums bring together experts from various fields, including community organizations, municipalities, technical resource groups, architects, and local residents, to co-create innovative solutions to the housing crisis.

The TQSOI has already organized several community housing events, including:

- Pointe-Claire – December 4, 2024
- Dorval – February 18, 2025
- Sainte-Anne-de-Bellevue – March 29, 2025
- Beaconsfield – April 24, 2025

Additional events are currently in the planning stages.

These Community Housing events were organized to foster inclusive dialogue and collaboration among residents, local elected officials, housing experts, and community organizations. They began with short overviews of the housing situation in the respective municipality, followed by technical experts offering insights into community and affordable housing models. The second part of the event featured a series of interactive activities designed to engage participants in reflection and collective problem-solving. These included small-group exercises that encouraged attendees to share personal perspectives, envision inclusive neighbourhoods, and explore concrete policy options. This format ensured that community voices were not only heard but meaningfully integrated into discussions about future housing strategies.



## Strengthening Internal Resources

The community liaison position for housing has been successfully filled, welcoming Melissa Giacomini to the team. Additionally, new team members have joined: Ilham Siba as Program Manager and Roxana Stoleru as Community Forums Coordinator. The department now has access to new documents and project management resources to assist project developers with permits and zoning.

## LOOKING FORWARD

Following the Community Housing events organized as part of the TQSOI's project "Community Forums on the Housing Crisis in the Southern West Island," the TQSOI plans to present the key findings in a series of discussions with local municipalities and other key stakeholders.

These meetings will highlight important urban planning considerations that could support the development of more community housing. They will also serve as a platform to reflect on community feedback and explore concrete next steps and potential collaborations to enhance housing accessibility and inclusivity across the region.



## HOUSING DOSSIER IMPACT

### Collective Action:

We have forged a united front to challenge and dismantle the systemic barriers that hinder the development of affordable housing projects in the southern West Island. United by a shared vision thanks to our social development action plan, community forums and collective impact projects we are actively paving the way for transformative and inclusive housing solutions that will redefine community opportunities and foster long-term stability in the region.

### Engaged Decision-Makers:

Regular communication with elected representatives and government staff at every level has significantly strengthened our institutional partnerships. This success is largely due to local elected officials actively participating in our events—ranging from membership meetings and community forums to various other organized activities throughout the year. Their involvement has been crucial in enhancing our ability to effectively advocate for affordable housing needs and opportunities in the southern West Island.

### Continuous Communication:

Our housing newsletter, social media infographics, active council meeting attendance, and sustained partnerships with local organizations have been instrumental in raising awareness about key housing issues. These coordinated efforts have generated significant media coverage and galvanized community support for our initiatives.

### Policy Influence:

Through persistent advocacy and targeted communication with cities and municipalities, we continue to influence housing policy and drive actionable change by transferring the concerns we gathered for our participative community members and local residents.

### Community Housing Forums:

Since its launch in August 2024, the Community Forums on the Housing Crisis in the Southern West Island project has had a meaningful impact by bringing together residents, local officials, experts, and community organizations to collaboratively address housing challenges in the region. The forums have helped raise public awareness about the urgent need for diverse and affordable housing options, while fostering constructive dialogue across sectors. Through interactive, locally tailored events in four municipalities to date, the initiative has empowered communities to voice their concerns, share lived experiences, and co-develop actionable recommendations. These efforts have already laid the groundwork for ongoing partnerships with municipalities and contributed to building a shared vision for more inclusive and accessible housing in the West Island.

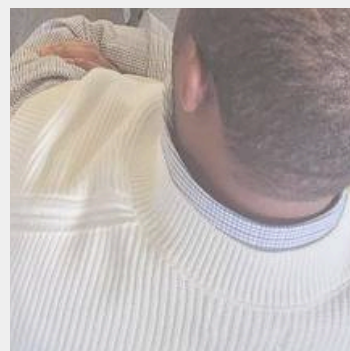
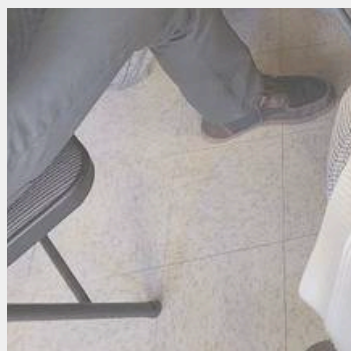
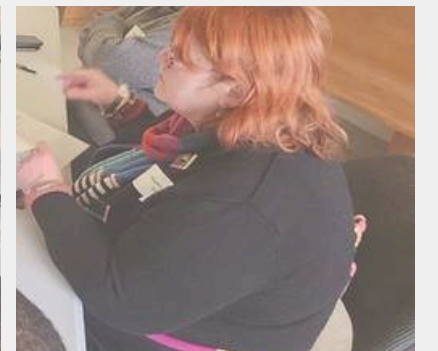
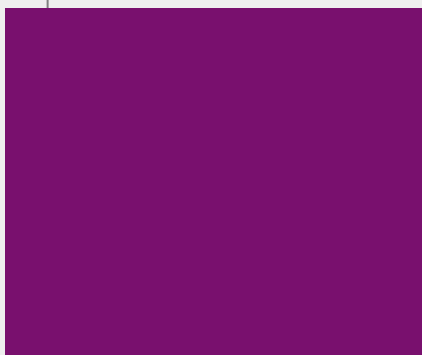
# STRATEGIC COMMITTEE OF THE WEST ISLAND

In 2024, the Strategic Committee (CSOI) focused its efforts on aligning strategic territorial action plans between the Table de quartier Sud de l'Ouest-de-l'Île (TQSOI) and the Table de quartier Nord de l'Ouest-de-l'Île (TQNOI). This marked an exciting new chapter of collaboration, reinforcing a shared vision for social development across the entire West Island.

By prioritizing joint planning and strengthening connections between the two tables, the committee has set the stage for more cohesive, coordinated action to address community needs. The work centered on harmonizing priorities, respecting the unique realities of each territory, and finding synergies that allow resources, knowledge, and energy to be leveraged more effectively.

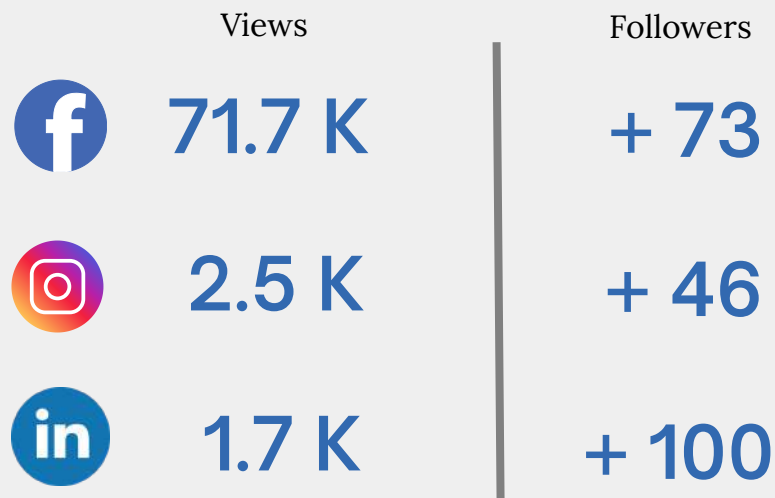


This alignment is a major achievement that not only fosters greater regional solidarity but also amplifies the collective impact of both tables. Looking ahead, the Strategic Committee remains committed to nurturing this collaboration, building a unified voice for the West Island, and advancing inclusive, community-driven solutions that benefit all residents.



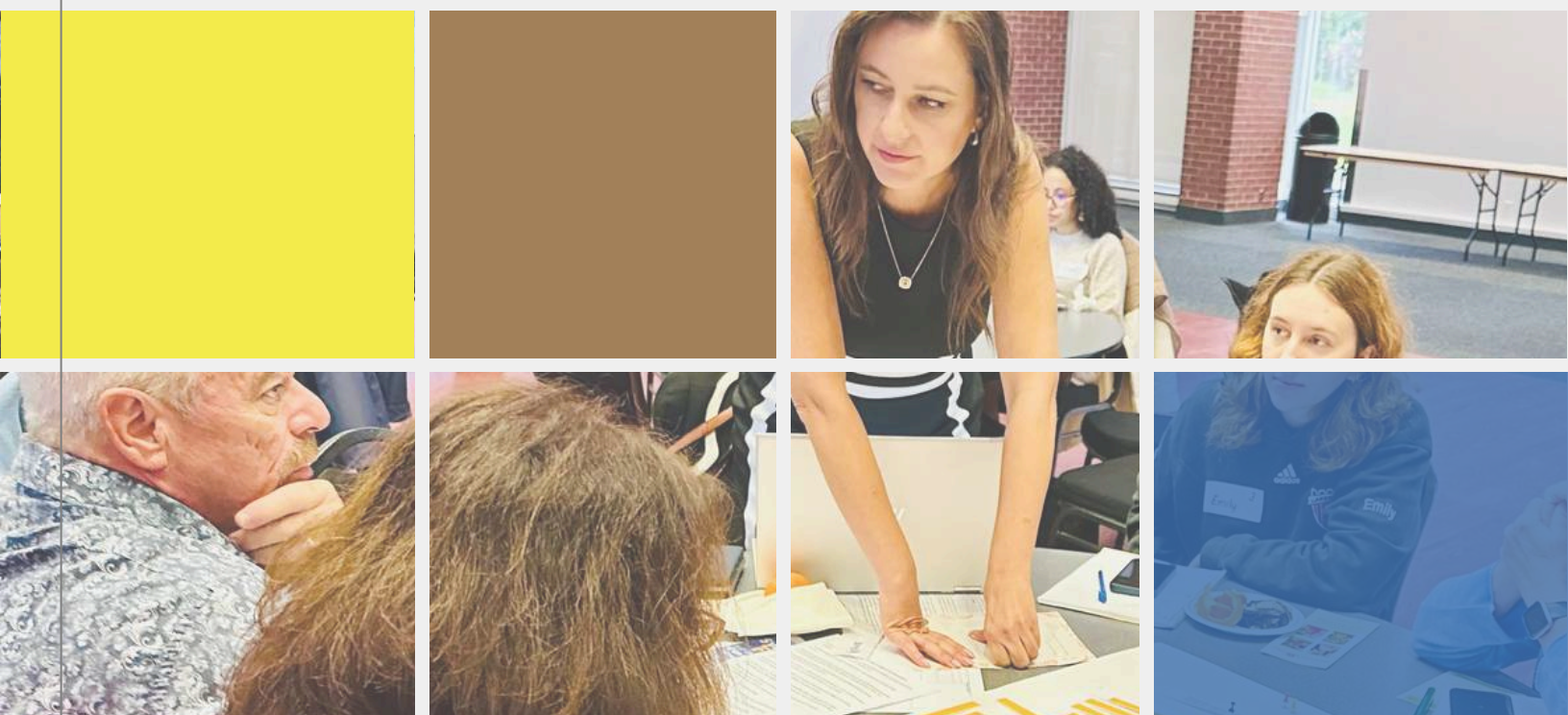
# COMMUNICATIONS REPORT

Our social media presence serves as a vital channel for highlighting our initiatives, supporting our community partners' activities, and sharing content that both educates and inspires our community members. We primarily utilize Facebook as our communication platform of choice. In the last year alone, our social media content has connected with more than 31,000 individuals across our networks.



## NEWSLETTER

Our monthly newsletter distribution continues through Mailchimp, providing our community with regular updates on TQSOI activities and member news. Throughout the year, we dispatched 25 email communications in total, encompassing our newsletters along with information about membership meetings and ongoing initiatives. Last year's newsletters garnered impressive engagement with 1387 total opens and 203 clicks. We're proud to maintain a dedicated readership of just over 300 regular subscribers!



# EVENTS

**Table de Quartier**  
DU NORD-DE L'OUEST-DE L'ÎLE DE MONTRÉAL

**FORUM DE L'OUEST-DE-L'ÎLE SUR L'IMMIGRATION ET LA DIVERSITÉ ETHNOCULTURELLE**  
**WEST ISLAND FORUM ON IMMIGRATION AND ETHNOCULTURAL DIVERSITY**

**DORVAL**  
30.05.2024

AVEC LE SOUTIEN DE: **Contraide du Grand Montréal** **DORVAL**

AVEC LA COLLABORATION DU **CIUSSS DE L'OUEST-DE-L'ÎLE-DE-MONTRÉAL**

**Food security Forum**  
**Forum de sécurité alimentaire**

Unité pour la sécurité alimentaire de l'Ouest-de-l'Île / Unité towards a food secure West Island

**26 SEPT 2024**

**CENTRE CIVIQUE DDO**  
1800 R. DE SALABERRY, BARRÉ BANQUET, BOLLAND-DEB-MEREAUX, QC 9W6 X41

**Foire bénévole jeunesse**  
**Youth Volunteer Fair**

2024

samedi / Saturday  
28 Sept 2024  
10h-14h  
Chalet Arthur-E. Séguin  
365, avenue St-Louis  
Pointe-Claire

Présentations sur la façon de rédiger un CV et de préparer un entretien, etc.  
Présentations on how to write a CV and prepare an interview, etc.

Événement à destination des jeunes de 12 à 17 ans et à la recherche des opportunités de bénévolat locales. C'est également un lieu pour les parents rencontrer les organismes de l'Ouest-de-l'Île offrant des opportunités de bénévolat.

La Table de quartier sud de l'Ouest-de-l'Île (TQSOI) et ses partenaires organisent la troisième édition de la Foire bénévole jeunesse de l'Ouest-de-l'Île. L'événement vise à informer et à promouvoir le bénévolat auprès des jeunes et de leurs parents par des organismes qui accueillent et soutiennent les jeunes de 12 à 17 ans en tant que bénévoles.

Pour plus d'informations, contactez Roxana Stokoru, chargée de projet, à ratoreru@tqsoi.org

Are you between 12 and 17 years old and looking for local volunteering opportunities? The event is for you! Come and meet West Island organizations offering volunteering opportunities to you!

The Table de quartier sud de l'Ouest-de-l'Île (TQSOI) and its partners are organizing the third edition of the West Island Youth Volunteer Fair. The event aims to inform and promote volunteering to young people and their parents by organizations that welcome and support 12-17 year old youth as volunteers.

For more information contact: Roxana Stokoru, project manager, at ratoreru@tqsoi.org

**DRIVE THRU FOOD DRIVE**

10AM - 2PM | OLIVE URQUHART SPORTS CENTER | 230 BRUNSWICK BLVD | NOVEMBER 4th 2024

All donations will go to:

**On Rock Community Centre** | **West Island Mission de l'Ouest de l'Île** | **FDQI WIAF** | **MAISON D'ENTRÉE**

**Recommended donations:**  
Canned meats and fish, canned vegetables, canned tomatoes, tomato sauce, soup, IL juices or juice boxes, rice, pasta, oatmeal, granola bars, crackers, cookies, peanut butter and condiments.  
\*Expired or already opened products won't be kept.

Every item makes a difference

**Let's Build the Future Together: Join the Pointe-Claire Charrette on Community Housing**

Charrettes are collaborative workshops where residents, decision-makers, experts, developers, community organizations and other stakeholders come together to discuss and design solutions to key community challenges.

We invite you to participate in these interactive sessions to help develop practical strategies for improving community housing in your municipality.

**When: December 4th, 2024 - 8:30am - 1pm**  
**Where: Cedar Park Chalet 22 Robinsdale Ave, Pointe-Claire, QC H9R 2J5**  
A light lunch will be served.

**Why Your Participation Matters**

- To share your ideas and experiences to shape the future of community housing in your municipality.
- To engage with your local community, planners, neighbours and elected officials to find creative solutions.
- To help us create a shared vision for more inclusive and affordable community housing options.

More information: Roxana Stokoru, project manager - ratoreru@tqsoi.org

**Let's Build the Future Together: Join the Dorval Charrette on Community Housing**

Charrettes are collaborative workshops where residents, decision-makers, experts, developers, community organizations and other stakeholders come together to discuss and design solutions to key community challenges.

We invite you to participate in these interactive sessions to help develop practical strategies for improving community housing in your municipality.

**When: February 18th, 2025 - 5pm - 9pm**  
**Where: Community Center Sarto-Desnoyers - Hall A 1335 Lakeshore Road, Dorval, QC H9S 2E2**  
A light dinner will be served (5pm-6pm).

**Why Your Participation Matters**

- To share your ideas and experiences to shape the future of community housing in your municipality.
- To engage with your local community, planners, neighbours and elected officials to find creative solutions.
- To help us create a shared vision for more inclusive and affordable community housing options.

More information: Roxana Stokoru, project manager - ratoreru@tqsoi.org

**Let's Build the Future Together: Join the Sainte-Anne-de-Bellevue Discussion on Community Housing**

We invite you to participate in this discussion to help develop practical strategies for improving community housing in your municipality.

**When: March 29th, 2025 - 10am - 1pm**  
**Where: Marché Ste Anne St-George's Anglican Church 23 Perrault St., Sainte-Anne-de-Bellevue**  
We will provide coffee and pastries.

**Why Your Participation Matters**

- To share your ideas and experiences to shape the future of community housing in your municipality.
- To engage with your local community to find creative solutions.
- To help us create a shared vision for more inclusive and affordable community housing options.

More information: Roxana Stokoru, project manager - ratoreru@tqsoi.org

**Collecte de denrées alimentaires de l'Ouest-de-l'Île**  
**West Island Collective Food Drive**

Changez donc pour faire toute une différence! / Let's make a difference!

Apportez vos articles de nourriture non-périssables à l'un des points de dépôt. / Bring your non-perishable food items to one of the drop-off points.

Trouvez un point de dépôt / Find a drop-off point

Faites un don / Make a donation

Une collaboration / A collaboration

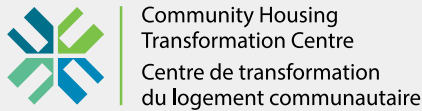
# THANK YOU!

## THANK YOU TO OUR COLLABORATORS

We extend our heartfelt gratitude to everyone who contributed to our success: our dedicated team members, summer students, and selfless volunteers. We're equally grateful to our valued members, community partners, and all citizens who engaged with our projects. Your collective participation and support have been invaluable.

## THANK YOU TO OUR FINANCIAL SUPPORTERS

We deeply appreciate the diverse funding partners who supported TQSOI throughout the past year, enabling us to fulfill both our projects and broader mission. Your confidence in our work means everything to us, and we're truly thankful for your continued trust.

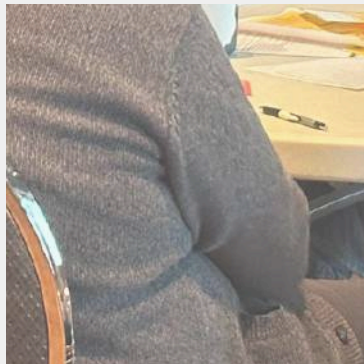
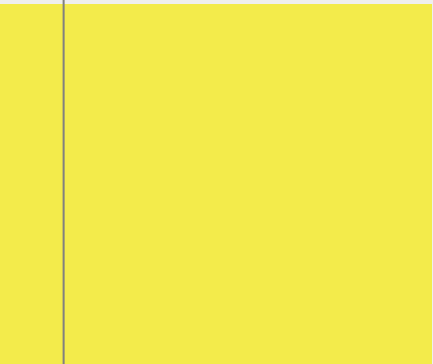
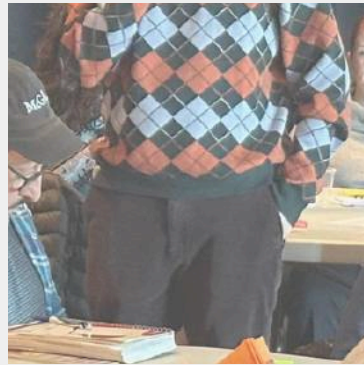
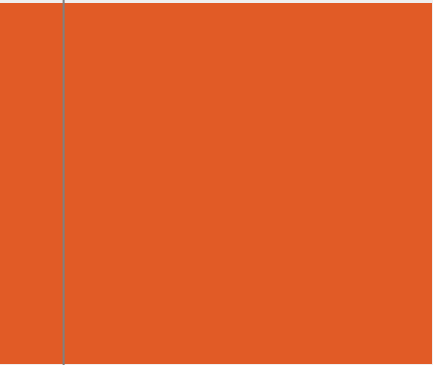


Avec la participation financière de :



Funded by the Government of Canada's Community Services Recovery Fund





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